



LATIN AMERICA & ANTARCTICA

ANTARCTICA | ARGENTINA | BOLIVIA | BRAZIL | CHILE | COLOMBIA
ECUADOR & GALAPAGOS | PERU | URUGUAY

2021-2022



Our Award-Winning Collection Of Escorted Tours & Tailormade Holidays

The Winner Of 'Best Specialist Tour Operator' 10 Years Running – Globe Travel Awards

The Most Prestigious Accolade In The Travel Industry

WELCOME TO LATIN AMERICA & ANTARCTICA!



Come and join us on an extraordinary adventure through this enchanting region on one of our experience-packed tours. As every traveller is different, we've developed a range of touring styles that will allow you to travel your way. Discover the best option for you here:

CLASSIC

See the classic sights in the company of an expert guide so that you can really understand the history and culture of the destination. On our Classic tours we take care of everything, leaving you to sit back and enjoy the experience to the full. These tours are fully inclusive of all meals and a comprehensive touring programme including authentic cultural experiences.

GO BEYOND

Venture off the beaten track to explore fascinating destinations away from the tourist trail. Travelling with greater flexibility, you will discover the local culture in depth and see sights rarely witnessed by other travellers. Our Go Beyond tours may take you away from the comforts of home but will reward you with the experiences of a lifetime.

PRIVATE

A private tour follows a pre-defined itinerary but with the benefit of your own personal guide. Perfect for couples and families that want greater flexibility on when they travel and the style of accommodation. Most of our group tours can operate on a private basis.

TAILORMADE

For the ultimate in bespoke touring, one of our expert consultants will help you in designing a tour to meet your exact requirements. Select your choice of destinations, accommodation, touring and experiences to create the perfect holiday for you.

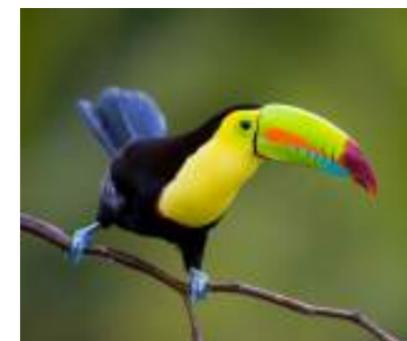
SPECIAL GROUPS

If you're travelling with ten or more other passengers, we can arrange your own, independent Special Group tour. Whether that's a group of friends and family, or even a club or association, we'll tailor any of our tours to suit your group's wishes so you can enjoy a unique, fully escorted holiday without the hassle of organising everything yourself. See page 32 for more details.



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THE WENDY WU TOURS DIFFERENCE

Although 2020 wasn't quite what we imagined, it's made us even more determined to deliver unforgettable adventures so you can embrace every moment for 2021-2022. Our brand new Latin America and Antarctica brochure is packed with inspiring tours and authentic experiences which capture the true essence of these wonderful destinations. With over 20 years of expertise, we've mastered the art of creating memorable tours, and our fantastic National Escorts who make our tours even more extraordinary can't wait to show you their homeland. We'll take care of every aspect of your trip so all you have to do is relax and enjoy the journey, plus it's all at exceptional value too!

I'm also thrilled to announce the addition of two brand new Latin America tours for 2021-2022, both of which I know you will love. Ecuador Highlights, showcasing pretty colonial towns and lush rainforests, and Treasures of South America – a 21-day adventure through Peru, Bolivia, Argentina and Brazil. You will also notice we have introduced a whole new continent to our repertoire. You can now experience the glistening glaciers and white wilderness of stunning Antarctica as an extension to any of our Latin America tours.

We look forward to welcoming you on a Wendy Wu tour soon!



Wendy Wu – Owner, Wendy Wu Tours

OUR REPUTATION AND YOUR PEACE OF MIND

We have won our industry's 'Best Long Haul Specialist Tour Operator' award for 10 years running, we have a 5-star TripAdvisor rating, a Gold Award Feefo Accreditation and 98% of our customers would recommend travelling with us! We are also fully ABTA and ATOL-protected.

OUR EXPERTISE

No one knows our destinations like we do, and we are passionate about sharing the best of them with you, so there is no one better to recommend the very best tours and experiences for your holiday.

OUTSTANDING GUIDES

Our much-loved National Escorts, whose knowledge and dedication have won us the best reputation in the industry, will make your holiday with us truly extraordinary.

EXCEPTIONAL VALUE AND INCLUSIONS

Flights, accommodation, meals, touring, trains, cruises, evening shows, amazing guides and visas...we include it all.

FANTASTIC OFFERS

We are renowned for our amazing Business Class and Premium Economy upgrades, which make your holiday all the more special, and we work with leading airlines to offer you regional departures, so travelling with us is more convenient than ever.

COMFORT & CONVENIENCE

We hand-pick comfortable hotels in great locations, have a 'seat and a half' policy on our coaches and include all meals on our Classic tours, so you can relax and enjoy your holiday with us, knowing everything is taken care of.

AMAZING TOURS & AUTHENTIC EXPERIENCES

On tour with us, you will be immersed in culture and history through experiences such as meeting local families, learning ancient traditions and watching cultural shows. We also include delicious local meals in each region. Look out for the 'Experiences You'll Love' box on each tour page!

TIPPING MADE EASY

We will advise you how much and when to tip and our National Escort will take care of it on your behalf.

OUR ONLY GOAL

We are only satisfied when you come back to travel with us again and again – only then do we know that we've done a good job of serving you.



YOUR TOUR, YOUR WAY

We want everyone who travels with us to enjoy each extraordinary day of their Wendy Wu adventure, so we've made it easy for you to choose your perfect holiday. You can select based on Tour Style (which you'll find inside the front cover) and by Physical Rating (see opposite page).

TOUR PACE

Many of our tours are busy, but that's because we want to make sure you don't miss a single thing. Packing your holiday full of special experiences means some early starts and long days, but you can be sure that you'll return home with many incredible memories! Read our Tour Dossiers and check the Physical Ratings to see if the pace and activity levels are right for you.

ACCOMMODATION STYLES

You can be safe in the knowledge that your accommodation has been hand-picked to best suit the locations you'll visit. Our Classic tours feature comfortable, locally rated 3 star plus to 4 star properties, ranging from smart business hotels to family-run guesthouses. On Go Beyond tours you may find yourself in more unusual, characterful or more rustic accommodation which fits perfectly with these tours' adventurous spirit.

CUSTOMISE YOUR TRIP

If you'd like to explore your destination further or arrange a stopover on your flight all you have to do is ask! We have a fantastic range of extension and stopover packages (see page 34) or, if you're looking for something a bit different, our knowledgeable team of experts can help you customise your very own extension to any tour in this brochure.

PHYSICAL RATING



LEVEL 1

A reasonable level of fitness is required but it's more about spending time on your feet rather than covering large distances. You'll be getting on and off coaches and boats, walking around the sights and climbing some steps.

LEVEL 2

Involves a little more time on your feet than a Level 1 tour and may involve more steps and/or walking.



LEVEL 3

A good level of fitness is required as you need to be comfortable walking for 2-3 hours and covering longer distances. Other activities such as cycling will be at a gentle pace and will involve straightforward terrain.

LEVEL 4

Similar physical activities to Level 3 but they may be longer in duration or on slightly more challenging terrain.



LEVEL 5

You'll need to be fit and adventurous to participate in these tours as on some days you will be active for most of the day. The terrain may be more challenging and the activities more physically demanding.

Taking care of your safety

Our customers' safety has always been our highest priority at Wendy Wu Tours. Working closely with our partners overseas and our highly experienced National Escorts, we are proud of our reputation for taking the utmost care of every customer's safety and wellbeing.

For 2021 and beyond we have strengthened our safety management processes to include measures to protect our customers and local staff from COVID-19. These new measures include protection whilst travelling, sightseeing, at mealtimes and at hotels. Guided by the UNWTO (United Nations World Tourism Organisation) and WTTC (World Travel & Tourism Council) as well as local government regulations, our protocols include personal protection, extensive disinfecting, and social distancing measures.

Rest assured that we will do everything possible to keep you safe on your holiday, while also helping you enjoy every moment along the way!

For details of our safety guidelines please visit www.wendywutours.co.uk

Guided by the very best

Our guides are the stars of the show; it is their unrivalled knowledge, passion and expertise that will transform your tour experience from good to truly extraordinary!



"We were privileged to meet Paula our guide and she made our trip an outstanding experience."
Mr G Keyzer

"It was one of the most amazing holidays that I have ever had. Everything was perfect from start to finish."
Mrs Fitzsimons

AWARD-WINNING GUIDING

On all of our group tours you will be accompanied by a dedicated guide, known as your 'National Escort'. Their dedication, personality and sense of fun will immediately put you at ease and make you feel part of the family.

You will be able to put your utmost trust in your guide who will navigate you through the eccentricities of the local way of life.

ALL OF OUR NATIONAL ESCORTS...

- ✔ Have at least five years' guiding experience
- ✔ Are fluent in English
- ✔ Are born and raised in Latin America
- ✔ Go through rigorous and ongoing training programmes
- ✔ Are at your service 24 hours a day

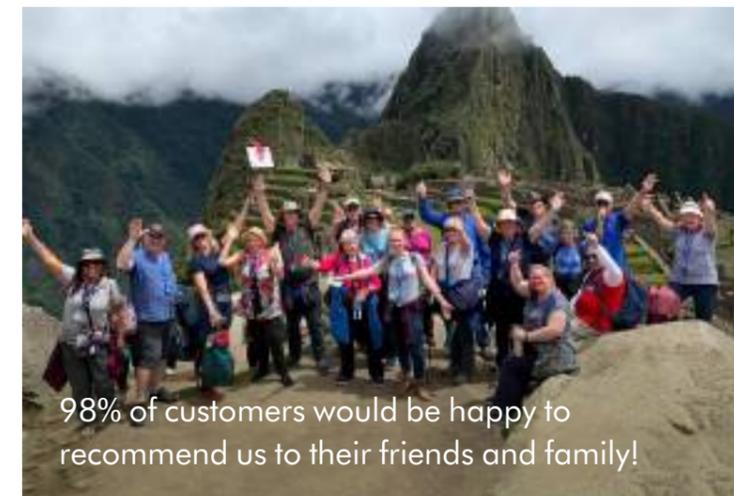
Award-winning expertise

We are so proud of the numerous awards we've received over the years in recognition of the extraordinary travel experience we provide to our customers. We're just doing what we do best – creating memories to cherish and providing exceptional levels of customer service.



Recommended by you

Awards are all well and good, but it's our customer feedback that means the most to us. We're proud of our 5-star TripAdvisor rating and the fact that so many of our customers would be happy to recommend us to their friends and family – that's all the accolade we need.



98% of customers would be happy to recommend us to their friends and family!



Our Price Promise

If you find any of our tours cheaper elsewhere, we'll match the price!

PRICE MATCH PROMISE

Our tours are renowned for their comprehensive inclusions and exceptional value for money. We're so confident you won't find the same tour at a better price that if you do, we'll not only match it, but we'll also offer you a discount of £200 per person on a future booking.

100% NO SURCHARGE PROMISE

Once you've paid, you've paid! As soon as we confirm your booking you can relax knowing the holiday price won't increase and you'll never have to pay extra for currency fluctuations and surcharges, etc.

NEVER KNOWINGLY UNDERSOLD

If you find a Wendy Wu tour being sold elsewhere for less than our published price, let us know and we'll match the price you've been quoted.

Cultural Encounters, every step of the way

To make sure you truly immerse yourself in your chosen destination we pack every single one of our tours with authentic cultural experiences. We've highlighted our favourite ones on each tour page in the 'Experiences You'll Love' box; but for now, here are just a few examples of what you can look forward to...

UROS TRIBE OF LAKE TITICACA

Journey to the unique reed-constructed Islas Uros, found floating on the Peruvian side of Lake Titicaca. Here you can meet the ancient Uros people who call the islands home. Spend time learning about their way of life, with traditional dancing, cooking and basket weaving.



MBORORÉ ALDEA PEOPLE OF IGUAZU

Learn about the indigenous culture of the Mbororé Aldea people living alongside the magnificent Iguazu falls. The tribe will open the doors to their community and share fascinating stories of their ancestors, rituals, myths and legends.



PAMPAS EXPERIENCE

Spend time on the vast, fertile grassland of Argentina known as the pampas, on a traditional estancia (ranch). Here you'll get some insight into the life of folk heroes, the gaucho and feast on a typical asado lunch.



WINE TASTING

The sun-scorched Colchagua Valley is well-known throughout the continent for its excellent wines. Your time here will include various tastings at some of the area's best wineries and an introduction to the meticulous wine-making process from the local experts, all in the midst of the stunning Andes backdrop.



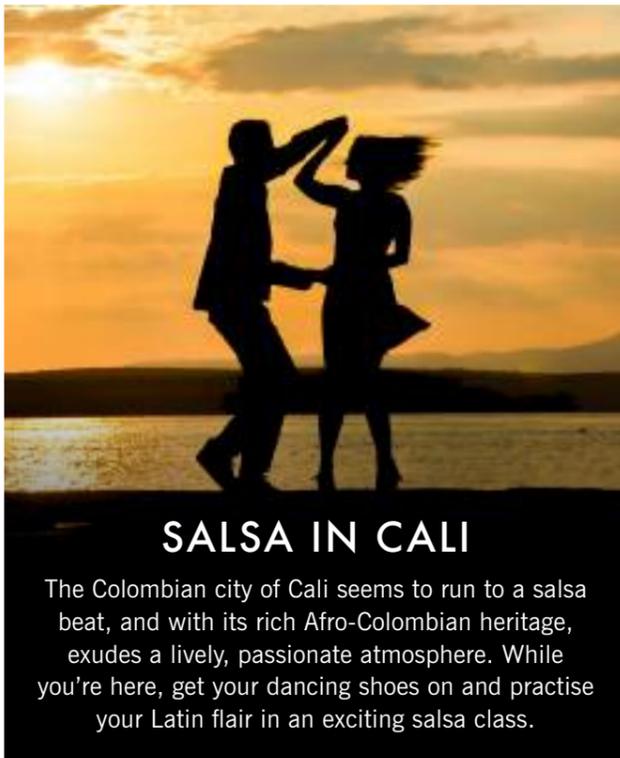
CARNIVAL FEVER

Joining the party during the Latin American carnival season is an unforgettably joyous experience. Watch the performers in their colourful costumes and sing and dance along with the locals at the Rio de Janeiro carnival – the biggest celebration on the planet!



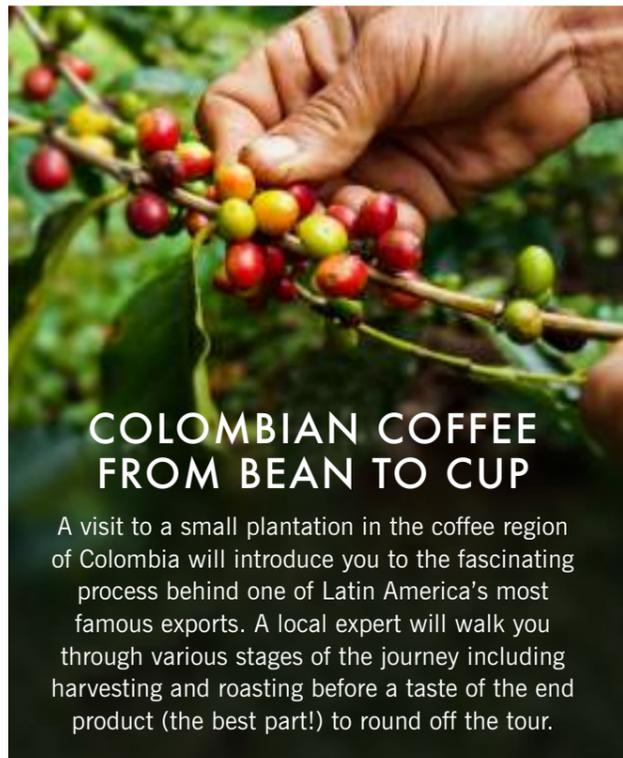
SALSA IN CALI

The Colombian city of Cali seems to run to a salsa beat, and with its rich Afro-Colombian heritage, exudes a lively, passionate atmosphere. While you're here, get your dancing shoes on and practise your Latin flair in an exciting salsa class.



COLOMBIAN COFFEE FROM BEAN TO CUP

A visit to a small plantation in the coffee region of Colombia will introduce you to the fascinating process behind one of Latin America's most famous exports. A local expert will walk you through various stages of the journey including harvesting and roasting before a taste of the end product (the best part!) to round off the tour.



LATIN AMERICA GASTRONOMY

While on a trip to Latin America you cannot help but immerse yourself into the local gastronomy. Our tours include everything from street food tours and cooking classes to Argentinian asados and Brazilian barbecues. One of our favourite experiences is a visit to the San Camilo market in Arequipa, Peru, to shop for ingredients before cooking up a storm at a local family home for lunch.



Discover Latin America with Wendy Wu Tours

Packed with deserts, rainforests, mountains, glaciers, rich in heritage and infused by a fun and fiery Latino beat, this is a continent simply begging to be explored!

WENDY'S TOP 8 LATIN AMERICA SIGHTS



1 MACHU PICCHU

Travel high into the Andes to uncover the mysteries of the Incas at the incredible Machu Picchu, Peru's crowning glory and a UNESCO World Heritage Site, featured on our Treasures of South America (page 22) and Ultimate South America (page 28) tours.



2 IGUAZU FALLS

Iguazu's hundreds of cascades tumble over the border between Argentina and Brazil in spectacular fashion! Visit the falls from both sides on our Treasures of South America (page 22) and Ultimate South America (page 28) tours.



3 SALAR DE UYUNI

Spanning nearly 11,000-sq. km, the salt flats in Bolivia are the largest in the world. The vast other-worldly landscape plays with your sense of perspective and will leave you awe-struck. See for yourself on our Ultimate South America tour (page 28).



4 WILDLIFE OF THE GALÁPAGOS

A must-visit for any wildlife lover, the unique flora and fauna of the isolated Galapagos archipelago is waiting to be explored by land or sea on pages 39.



5 PATAGONIA

Journey to the tip of South America to explore the majestic wilderness of ice and rock that is Patagonia! Delve into its incredible natural beauty on our Chile: Top to Toe tour (page 18).



6 RIO DE JANEIRO

Brazil's 'Cidade Maravilhosa', it's the beaches, lush mountains and vibrant samba beat that make Rio one of the world's greatest cities. Explore it on our Treasures of South America (page 22) and Ultimate South America (page 28).



7 CARTAGENA

Fall for the colonial charm of Cartagena as you walk the cobbled streets of the old town on our Colombia Discovery tour (page 26).



8 EASTER ISLAND

South America's most enigmatic destination, discover the wonders of Easter Island and its magnificent 'moai' for yourself, touring its most fascinating and culturally-intriguing sights on our classic extension (page 36).



CLASSIC TOURS

For those looking for a fully-escorted, fully-inclusive group journey

Meticulously designed journeys perfect for those who want to see iconic sights and magnificent treasures on a fully-inclusive tour that is also fantastic value! With all your arrangements taken care of you can travel with the utmost ease and confidence, accompanied throughout by one of our industry leading National Escorts.

WHAT'S INCLUDED:

- International airfares
- 3 star plus – 4 star accommodation
- All meals
- All transportation in destination
- All entrance fees, guides and daily tours

EVERYTHING TAKEN CARE OF

With a Classic tour all your arrangements are taken care of – your flights, all accommodation, transfers, touring, meals and evening entertainment. So, all you have to do is show up, explore and enjoy. In Latin America you will be exploring with a group of a maximum of 18 fellow travellers.

ALL YOUR MEALS ARE INCLUDED

Whilst breakfasts tend to be a mixture of local eats and familiar dishes from home, when it comes to lunch and dinner, you'll be dining in local establishments. We include a few 'feature meals', so you get to taste the signature dishes of the region, whilst the rest of the time you'll eat a whole, delicious range of your destination's best food.

NATIONAL ESCORTS

You can be safe in the knowledge that throughout your tour you'll be in the company of one of our award-winning National Escorts. With their unparalleled knowledge, charisma and talent, these wonderful people are what can push your holiday from fantastic into the realms of truly unforgettable.

AUTHENTIC EXPERIENCES

Thanks to the extensive expertise of our team, we can make sure you get to see those rarely visited places that will give you a more authentic experience of the culture of the region and the chance to meet the friendly local people. Keep an eye out for the 'Experiences You'll Love' box on every tour page, for a taste of cultural encounters that you will enjoy.

NEW

ECUADOR HIGHLIGHTS

13 DAYS FROM

PER PERSON £3,090

FLIGHT INCLUSIVE FROM THE UK

ALL MEALS

TOUR HIGHLIGHTS

- ✓ Marvel at colonial architecture in Quito
- ✓ Enjoy a day at the thermal springs
- ✓ Admire the multicoloured fields of the highlands
- ✓ Visit the archaeological site of Ingapirca
- ✓ Explore the old town of Cuenca
- ✓ Visit a cacao plantation



Brick Cathedral in Cuenca, Ecuador

PRICE INCLUDES

- 11 breakfasts, 10 lunches, 11 dinners
- International flights and current taxes
- Domestic transportation
- 4 star accommodation
- Touring with guides and entrance fees



The domes of La Compañía Church

EXPERIENCES YOU'LL LOVE

- ▶ Get a bird's eye view of Quito from the domes of one of the most ornate churches in Quito, La Compañía Church.
- ▶ Submerge in the warm waters of Papallacta and take advantage of the curative properties of its crystalline waters.
- ▶ Visit a family owned historic Cacao Plantation and learn about the process they use to obtain the best cacao powder in the world and have a taste of their excellent cuisine.

ITINERARY

DAYS 1-2: FLY TO QUITO

Fly overnight to Ecuador's historic capital Quito, where you will be met at the airport and transferred to your hotel. Spend the day at leisure until this evening's welcome dinner.

DAY 3: DISCOVER QUITO

Today enjoy a tour of Ecuador's capital and its surrounds. Stroll through the colonial quarter, a UNESCO World Heritage Site, and visit some of South America's most ornate churches and cathedrals including San Francisco and La Compañía. From the church domes take advantage of the open, 360° panoramic views of the Historic Centre and its surrounding mountains. Later continue to the Equatorial Monument, which marks the Middle of the World latitude 0°. Visit the Ethnographic Museum located inside the monument. Continue to a nearby colonial-style town, complete with main square, church, post office and bullring. End the tour with a traditional Ecuadorian lunch while overlooking the Andean landscape.

DAY 4: OTAVALO

Travel through dramatic mountain scenery to Otavalo, home to one of South America's most famous Indian textile markets. Visit an Indian village community and learn from a local family the techniques of weaving before heading for lunch at a local hacienda. Continue to the town of Cotacachi famous for its natural and cultural beauty. Before heading back to Quito stop at Cuicocha Lagoon, a crater lake, located in the Cotacachi Cayapa ecological reserve where you will enjoy a short boat ride to learn about the local flora and fauna.

DAY 5: PAPALLACTA THERMAL SPRINGS

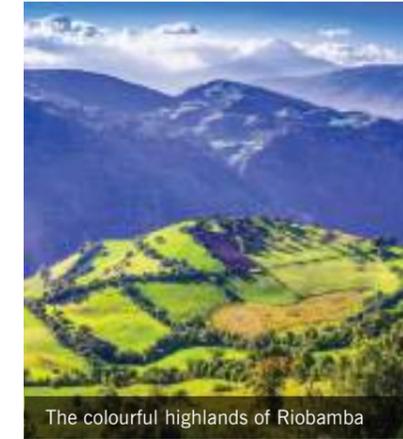
Travel on the Cinnamon Trail, the route the Spanish Conquistador Francisco de Orellana took in 1542, when he crossed the Andean mountain range in search of spices and gold, only to discover the Amazon River. Here, at the entrance of the Amazonian jungle find Papallacta, home to several thermal spring pools where you can relax and revitalize your body. In the afternoon enjoy a nature walk along the marked paths alongside pristine mountain streams.

DAY 6: COTOPAXI – RIOBAMBA

Travel along the Avenue of the Volcanoes and admire the colourful fields that cover the Ecuadorian highlands to reach the Cotopaxi National Park, an ecological sanctuary. There, the guide will brief you on the Andean habitat. Continue to Limpiopungo Lagoon for a short walk where a variety of birds and occasional wild horses can be spotted. On clear days, the Cotopaxi Volcano is a magnificent backdrop. Continue on to Riobamba, stopping for lunch at a local hacienda.

DAY 7: INGAPIRCA

This morning spend time visiting the Inca fortress of Ingapirca, an important remnant of a Cañari site later occupied by the Incas. There are very few pre-Hispanic remains as impressive as these ancient ruins, which in Kichwa mean "wall of the Inca". Later continue to the city of Cuenca.



The colourful highlands of Riobamba



Walk in Barrio Las Peñas, Guayaquil

ECUADOR HIGHLIGHTS

CLASSIC ECUADOR

PHYSICAL RATING



IS THIS TOUR FOR YOU?

An adventure through Ecuador, this tour ventures through the contrasting landscapes of the Andes and the coast. See beautiful mountain scenery, enjoy time in thermal baths and marvel at ancient Inca ruins and colonial architecture.

DAY 8: CUENCA

Spend a full day discovering the city of Cuenca. Visit a colourful artisan market followed by a visit to the Museum of Modern Art. Next visit a flower market on the small plaza in front of the carved stone entrance to the Church of El Carmen de la Asuncion. Stroll on the cobble stone streets of the old town main square, surrounded by the imposing blue domed cathedral. Later travel along the city's river bank admiring the historic houses. After lunch take a short drive to a ceramics handcraft shop, followed by a visit to a Panama Hat factory to observe the manufacturing process of this famous toquilla straw hat. Later this evening travel to Turi Hill lookout and enjoy a local beverage while overlooking the city.

DAY 9: CAJAS NATIONAL PARK

Travel to Cajas National Park, located in the western part of the Andes, home to 235 lakes of glacial origin. Stop and stroll around for views of Llaviucu Lake and La Toreadora Lake. Later this afternoon descend to the vibrant coastal city of Guayaquil.

DAY 10: CACAO PLANTATION

Travel along Ecuador's fertile tropical coast to a cacao plantation. Learn about the history of the family owned property along with the process they use to obtain the best cacao powder in the world. Enjoy lunch at the plantation before returning to Guayaquil.

DAY 11: GUAYAQUIL

Enjoy a day sightseeing in Guayaquil, admiring colonial and modern architecture. Also visit the popular Iguana Park, where iguanas roam

undisturbed and perch on the treetops, blending perfectly with the green leaves. Beside the park is the neo-Gothic Metropolitan Cathedral. Continue to Guayaquil's waterfront esplanade, the Malecón 2000, to see the Crystal Palace, the Integration Square, the Plaza of the Flags and the Plaza Olmedo. These monuments mark the beginning of a 2.5km waterfront, running parallel to the River Guayas and featuring historical, cultural and entertainment areas. Then on to Barrio Las Peñas, one of the oldest neighborhoods of Guayaquil, whose wooden constructions have been beautifully restored, housing many art galleries. Enjoy lunch at a local restaurant. Later this evening, enjoy a farewell dinner.

DAYS 12-13: FLY GUAYAQUIL TO UK

Fly to UK, arriving home the following day.

NOT LOOKING TO JOIN A GROUP?
Call us to arrange a private tour.

EXTEND YOUR STAY...



GALAPAGOS ISLANDS EXTENSION

5 days from £ 2,740pp

Visit page 34 to learn more about all of our extensions.

PRICES & DEPARTURES

2021 DATES

28 May - 09 Jun	£3,090	09 Nov - 21 Nov	£3,190
31 Jul - 12 Aug	£3,190	04 Dec - 16 Dec	£3,190

2022 DATES

03 Apr - 15 Apr	£3,290	09 Sep - 21 Sep	£3,390
11 Jun - 23 Jun	£3,390	25 Nov - 07 Dec	£3,390

Flight and supplement information

- Based on London Heathrow departures
- Regional UK departures available
- Flight upgrades available on request
- Land only from £2,290pp (Quito - Guayaquil)
- Single room from £620
- Tipping paid locally US\$115



See magnificent Cotopaxi volcano

CHILE: TOP TO TOE

14 DAYS FROM

PER PERSON **£5,590**

FLIGHT INCLUSIVE FROM THE UK

ALL MEALS

TOUR HIGHLIGHTS

- ✓ Walk around the historic quarter of Valparaíso
- ✓ See sunset over the Moon Valley
- ✓ Go stargazing in the Atacama Desert
- ✓ Watch the sunrise at Tatio Geysers
- ✓ Visit the Lake District
- ✓ Admire Torres del Paine National Park



Experience the spectacular landscapes of Patagonia at Torres del Paine National Park

PRICE INCLUDES

- 11 breakfasts, 10 lunches, 11 dinners
- International flights and current taxes
- Domestic transportation
- 4 star accommodation
- Touring with guides and entrance fees



See El Tatio Geyser fields

EXPERIENCES YOU'LL LOVE

- ▶ One of the Atacama's most evocative sights, travel across the spectacular altiplano at dawn and enjoy a picnic breakfast overlooking El Tatio Geyser fields at their most active as the sun rises.
- ▶ Venture to the Puerto Varas known as the Lakes District and admire the turquoise waters and lush greenery of the Petrohué River.
- ▶ Spend time in the UNESCO World Heritage Site of Torres del Paine National Park, where you can marvel at the electric blue coloured icebergs on Grey Lake and view the iconic peaks of the jagged granite towers from which the park takes its name.

ITINERARY

DAYS 1-2: FLY TO SANTIAGO

Fly to Chile's sophisticated capital, Santiago, arriving the following day. Take the rest of the day at leisure, or you can join an optional walking tour to see the city's highlights, including the Plaza de Armas and Cerro Santa Lucia.

DAY 3: DISCOVER VALPARAÍSO

Travel to the coast to visit the bohemian port town of Valparaíso. Designated a UNESCO World Heritage Site, Valparaíso is a unique and delightful tangle, draped over a series of hills. Funiculars connect the industrial seafront with the cerros (hill) neighbourhoods, each a maze of colourful, artfully-dilapidated mansions and enchanting street art. Ride the funicular up into the hills to explore and discover hidden treasures such as art galleries, breweries, coffee shops and the house of Chilean poet Pablo Neruda.

DAY 4: SAN PEDRO DE ATACAMA

Transfer to the airport and fly to the northern city of Calama, from where you will drive to the desert oasis town of San Pedro de Atacama before enjoying a local lunch in Ayllu de Coyo. Explore some of San Pedro's most famous landscapes with a drive out to Death Valley and Moon Valley, some of the driest spots on the planet. With lonely volcanoes populating the horizon, enjoy the views and the silence as the afternoon sun turns the hues of the rock from orange to red to purple. (B,L)

DAY 5: SALAR DE ATACAMA

Spend the day exploring the otherworldly Salar de Atacama, the largest salt flat in Chile. Journey under the watchful gaze of

barren mountains, passing salt lakes full of flamingos, to reach Miscanti and Miñiques lagoons, which sit on the high plains at the base of two colossal volcanoes of the same names. The lagoons are astonishingly blue, whilst the salt deposits around the water's edge are brilliantly coloured.

DAY 6: EL TATIO GEYSERS

Rise early to travel deeper into the Atacama to visit El Tatio. Set within a ring of volcanoes, there are about 80 lively geysers and fumaroles, which are at their best at sunrise. In the afternoon, you'll see the Rainbow Valley and the petroglyphs of Yerbas Buenas. Enjoy stargazing this evening. Atacama is considered to be the best place in the world for stargazing – so sit back, relax and look to the skies.

DAY 7: PUERTO VARAS

Transfer back to Calama and fly south to Puerto Montt, the gateway to Chile's spectacular Lake District. Travel on to Puerto Varas, a charming town on Llanquihue Lake, overlooked by two snow-capped volcanoes.

DAY 8: OSORNO VOLCANO

Travel further around Llanquihue Lake to the village of Ensenada at the foot of Osorno Volcano, where you'll take an easy hike on the volcano's verdant slopes to reach the Osorno Ski Mountain Centre at 1,240 metres. Travel through Perez Rosales National Park to Petrohué Falls, where boardwalks will help you admire the turquoise waters and lush greenery of the Petrohué River.



See UNESCO World Heritage Site of Valparaíso



Gaze up at the stunning Osorno Volcano

CLASSIC CHILE

PHYSICAL RATING



IS THIS TOUR FOR YOU?

Travel the entire length of Chile, from the barren beauty of the Atacama Desert and altiplano of the north, via the lakes and volcanoes of the Lake District, to the spectacular mountains and glaciers of Patagonia in the south.

DAY 9: PUERTO NATALES

Visit the City Central Market this morning on the way to Puerto Montt. Fly to Punta Arenas and drive on to Puerto Natales, arriving at your hotel in the late evening.

DAY 10: GLACIERS CRUISE

Set sail on the gloomily named Ultima Esperanza (Last Hope) Fjord, a body of water that is set in a magnificent landscape. Cruise to the Mount Balmaceda Glacier, where as well as a tumbling wall of ice to admire, you'll spot cormorants and sea lions. Continue to the end of the fjord and take a short walk through native forest to the foot of the magnificent Serrano Glacier, part of the Southern Ice Field.

DAY 11: TORRES DEL PAINE NATIONAL PARK

Patagonia is a spectacular destination in general, but the jewel in the crown is the UNESCO World Heritage-designated

Torres del Paine National Park. Packed with waterfalls, lakes, glaciers and rugged peaks, the park's best-known view is of the jagged granite towers from which the park takes its name. Spend the day amongst this breathtaking example of resplendent nature, with visits to Salto Grande waterfall, Pehoe and Grey lakes, Milodón Cave and Grey Glacier.

DAY 12: SANTIAGO

Transfer back to Punta Arenas and fly to Santiago, with a farewell dinner in a local restaurant.

DAYS 13-14: FLY SANTIAGO TO UK

Fly to the UK, arriving home the following day.

NOT LOOKING TO JOIN A GROUP?

Call us to arrange this itinerary as a private tour.

PRICES & DEPARTURES

2021 DATES			
21 Mar - 03 Apr	£5,590	09 Oct - 22 Oct	£5,590
16 Sep - 29 Sep	£5,590	03 Nov - 16 Nov	£5,590
2022 DATES			
12 Jan - 25 Jan	£5,990	16 Sep - 29 Sep	£6,090
09 Feb - 22 Feb	£6,090	09 Oct - 22 Oct	£6,090
21 Mar - 03 Apr	£6,090	03 Nov - 16 Nov	£6,190

Flight and supplement information

- Based on London Heathrow departures
- Regional UK departures available
- Flight upgrades available on request
- Land only from £4,890pp (Santiago - Santiago)
- Single room from £890
- Tipping paid locally US\$115

EXTEND YOUR STAY...



EASTER ISLAND EXTENSION
5 days from £740pp



PATAGONIA CRUISE EXTENSION
5 days from £1,990pp



See salt lake flamingos

PANORAMIC PERU

15 DAYS FROM

PER PERSON £4,190

FLIGHT INCLUSIVE FROM THE UK

ALL MEALS

TOUR HIGHLIGHTS

- ✓ Explore Machu Picchu
- ✓ Journey by rail along the Andean Landscape
- ✓ Spend time with local Quechua communities
- ✓ Walk along the colonial streets of Cusco
- ✓ Learn to cook Peruvian delicacies
- ✓ Admire colonial architecture in Arequipa



Visit one of the wonders of the world, the ancient citadel of Machu Picchu

PRICE INCLUDES

- 12 breakfasts, 11 lunches, 12 dinners
- International flights and current taxes
- Domestic transportation
- 4 star accommodation
- Touring with guides and entrance fees



Visit the Uros people of Lake Titicaca

EXPERIENCES YOU'LL LOVE

- ▶ Visit the indigenous Uros people, a community who live on floating islands made of reeds on the waters of Lake Titicaca, and spend some time learning about their fascinating culture.
- ▶ Browse the colourful produce at a market, taking a selection of fresh ingredients to the house of a welcoming local family where you will use them as part of a cooking class, preparing a delicious regional dish.
- ▶ Learn all about the subtle flavours of 'Pisco', Peru's national beverage and tippie of choice, at a tasting in Lima.

ITINERARY

DAY 1-2: FLY TO LIMA

Fly to Peru's historic capital Lima, arriving the following day. Enjoy the rest of the day at leisure before an evening welcome dinner and your first taste of Peruvian cuisine.

DAY 3: LIMA CITY TOUR

Originally named the 'City of Kings', you will enjoy a tour of Peru's capital today. Start the morning with a stroll through the colourful fruit market, tasting tropical juices along the way, before heading to the UNESCO World Heritage-listed historic centre to admire its colonial architecture. Later, visit the ancient ceremonial centre called Huaca Pucllana an archaeological centre. Later this afternoon head on a walking tour to Barranco followed by a culinary highlight of Pisco tasting and dinner.

DAY 4: SACRED VALLEY

Fly to Cusco. Transfer to the famous Sacred Valley of the Incas home to Incan citadels and beautiful landscapes. Stop at a small and scenic town otherwise hidden in the Peruvian Andes, to learn from a member of the local families all the intricacies of traditional iconography. At the end of the tour, transfer to your hotel in Sacred Valley.

DAY 5: OLLANTAYTAMBO

Begin in the charming town of Pisac, visit the colourful market to mingle with the locals and browse the plentiful Peruvian handicrafts. After tour the Potato Park to learn about the unique process of potato cultivation, and see the beautiful flora and fauna of Peru! Travel to the Chawaytiri community and have a tasty lunch made from local products and the native potatoes. After lunch visit Ollantaytambo to see the well preserved Incan houses and explore the old fortress.

DAY 6: TRAIN TO MACHU PICCHU

From Ollantaytambo, board the panoramic Vistadome train to travel through the mountainous landscapes to the small town of Aguas Calientes. From here, you will ascend to the magnificent ancient city of Machu Picchu. Long abandoned by the Inca, Machu Picchu came to international attention when it was stumbled upon by Hiram Bingham in 1911. It is now one of the New Seven Wonders of the World.

DAY 7: MACHU PICCHU

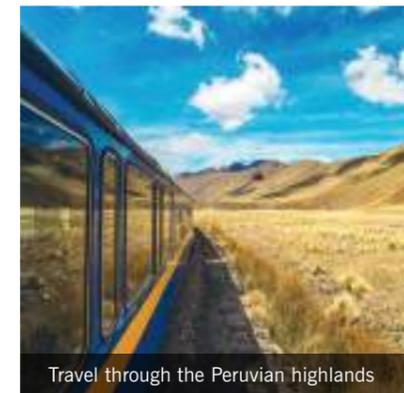
Enjoy the morning at leisure to explore the small town of Aguas Calientes, visit the thermal baths for a relaxing soak or purchase a second entrance to visit Machu Picchu again. In the afternoon take the train back to Poroy and transfer to Cusco.

DAY 8: DISCOVER CUSCO

Home to an incredible Incan legacy, Cusco has some of the richest heritage in Latin America and is a UNESCO World Heritage Site. The tour will include visits to the Plaza de Armas, once the heart of the Incan capital of Huacaypata, and Qoricancha, the Temple of the Sun. Head just out of town to the ruins of Sacsayhuaman and Puka Pukara, the 'Red Fortress'. This afternoon there is the option to take part in a chocolate-making tour.

DAY 9: TRAIN TO PUNO

Travel from Cusco to Puno, journeying through the spectacular Peruvian highlands on board a train that offers four dining cars, a bar car and an observation car. Along the way you will enjoy a gourmet lunch prepared with exquisite Andean ingredients and there will be music and dance shows on board.



Travel through the Peruvian highlands



Visit the historic Plaza de Armas in Cusco

DAY 10: LAKE TITICACA

Journey by boat across Lake Titicaca to the floating islands of Uros, which are constructed entirely from reeds. Spend some time exploring and meeting the local Uros people before continuing to the UNESCO World Heritage Site of Taquile. Once a stronghold of the Inca, you'll find wonderful textiles here. After your tour of the island, head back to Puno.

DAY 11: COLCA CANYON

Today start early to travel towards Chivay village, passing through Lagunillas and Tocra along the way. Keep your eyes peeled for flamingos, Andean ducks and llamas. Reach Pata Pampa at 4,820 metres altitude, where you can admire the volcanoes of Ampato, Sabancaya, Hualca-Hualca and Mismi (the source of the Amazon River), as well as views of the Cordillera Chila. Once in Chivay, enjoy the view of the terraces of the Colca Valley before bathing in the natural hot springs.

DAY 12: TRAVEL TO AREQUIPA

Depart Colca and travel to Arequipa. En route, head to Condor Cross where the views of the Colca Canyon are breathtaking – keep an eye out for a condor or two gliding on the thermals. You'll also visit several of the valley's villages and viewpoints. On arrival, the rest of the afternoon is at leisure.

DAY 13: EXPLORE AREQUIPA

Peru's spectacularly situated second city is surrounded by volcanoes and boasts beautiful colonial architecture. Start the day exploring the city at the Carmen Alto viewpoint before visiting Yanahuara Quarter and admiring

the UNESCO-listed Plaza de Armas and the Monastery of Santa Catalina. Continue to San Camilo market to buy ingredients which, with the help of a local family, you will use to cook a local dish before sitting down to enjoy lunch together. Catch a flight back to Lima, with a farewell dinner this evening.

DAYS 14-15: DEPART LIMA TO UK

Fly to the UK, arriving home the following day.

NOT LOOKING TO JOIN A GROUP?

Call us to arrange this itinerary as a private tour.



INTI RAYMI DEPARTURES

On our June departures you can experience Cusco's Inti Raymi Festival, a traditional religious ceremony of the Inca Empire in honour of the Inca God and celebrated at the start of the winter solstice. Witness the modern day re-enactment of Inti Raymi that attracts thousands each year. On Day 7 you will be able to experience the festivities.

CLASSIC PERU

PHYSICAL RATING



IS THIS TOUR FOR YOU?

On this thrilling journey, much of which is spent at altitude in the Andes Mountains, you'll discover the heart of the Inca Empire at Machu Picchu, encounter soaring condors and sail on the waters of Lake Titicaca.

PRICES & DEPARTURES

2021 DATES

04 May - 18 May	£4,190	14 Sep - 28 Sep	£4,290
17 Jun - 01 Jul*	£4,290	16 Nov - 30 Nov	£4,290

2022 DATES

15 Mar - 29 Mar	£4,490	21 Aug - 04 Sep	£4,590
03 May - 17 May	£4,590	15 Sep - 29 Sep	£4,590
17 Jun - 02 Jul*	£4,690	17 Nov - 01 Dec	£4,590

*Inti Raymi. The 17 June 2022 departure includes one extra night in destination.

Flight and supplement information

- Based on London Heathrow departures
- Regional UK departures available
- Flight upgrades available on request
- Land only from £3,490pp (Lima - Lima)
- Single room from £990
- Tipping paid locally US\$120



Visit the floating islands of Uros

NEW

TREASURES OF SOUTH AMERICA

21 DAYS FROM

PER PERSON £7,490

FLIGHT INCLUSIVE FROM THE UK

ALL MEALS

TOUR HIGHLIGHTS

- ✓ Marvel at Machu Picchu
- ✓ Cruise across Lake Titicaca
- ✓ Enjoy a tango class & dinner show
- ✓ Explore both sides of the Iguazu Falls
- ✓ Ascend Sugarloaf Mountain in Rio

PRICE INCLUDES

- 18 breakfast, 17 lunches, 18 dinners
- International flights and current taxes
- Domestic transportation
- 4 star accommodation
- Touring with guides and entrance fees



Join gauchos on an Argentinian ranch

▶ EXPERIENCES YOU'LL LOVE

- ▶ Visit a traditional Argentinian estancia (ranch) for a lesson in local folklore, including the history of the legendary gauchos, before enjoying a typical asado lunch, deliciously cooked on an outdoor parrilla (grill).
- ▶ Experience the rhythm at the very heart of Rio's day to day life, with a visit to one of the many atmospheric samba bars, where you can either sit back and enjoy watching the action, or get out on the dancefloor for a whirl yourself.
- ▶ Meet the Mbororé Aldea tribe, an indigenous community from the depths of the rainforest, for a fascinating insight into a unique culture, learning all about their lifestyle, ancestry, folklore and their knowledge of their jungle home.



Spectacular Lost City of the Incas - Machu Picchu

ITINERARY

DAYS 1-2: FLY TO LIMA

Fly to Peru's historic and sophisticated capital Lima, arriving the following day. You will be met at the airport and transferred to your hotel. This evening enjoy a welcome dinner.

DAY 3: EXPLORE LIMA

Originally named the City of the Kings, Lima is rich in heritage, which you'll see for yourself today. Start at the archaeological site of Huaca Pucllana before discovering the UNESCO World Heritage-listed historic centre and admire its colonial magnificence. Enjoy lunch and then explore the bohemian district of Barranco, home to Peru's and Latin American's artists. Conclude the day with a Pisco Sour Tasting experience followed by dinner.

DAY 4: SACRED VALLEY

Fly from Lima to Cusco and transfer to the Sacred Valley. Enroute visit Ccaccacolco a remote village and home to over 50 families. Spend time interacting with them.

DAY 5: PISAC MARKET

Today visit the colourful market of Pisac and archaeological site. Continue to Potato Park which is a community led conservation project where approximately 2,300 to 4,000 known potato varieties in the world are grown. Then explore the ruins of Ollantaytambo before boarding the train to Aguas Calientes.

DAY 6: MACHU PICCHU

This morning you will ascend to the magnificent ancient citadel of Machu Picchu. Long abandoned by the Inca, Machu Picchu came to international attention when it was stumbled upon by Hiram Bingham in 1911

and is considered one of the new Seven Wonders of the World. Take the train back to Poroy and transfer to Cusco.

DAY 7: CUSCO

Discover Cusco, home to an incredible Incan legacy, with a morning city tour taking in the Temple of the Sun and other ancient ruins. Also visit the Inca fortress site Sacsayhuaman, which sits on a hill above Cusco.

DAY 8: TRAVEL TO PUNO

Take the Titicaca train across the Andean altiplano from Cusco to Puno, on the shores of Lake Titicaca. The train boasts dining cars, a bar car and an observation car.

DAY 9: LAKE TITICACA

Journey by boat across Lake Titicaca to the floating islands of Uros, which are constructed entirely from reeds. Spend time exploring and meeting the local Uros people before continuing to the UNESCO World Heritage Site of Taquile. Once a stronghold of the Inca, you'll find wonderful textiles here. After your tour of the island, head back to Puno.



Experience the awe-inspiring Iguazu Falls



DAY 10: TRAVEL TO LA PAZ

En route to the airport visit the archaeological site of Sillustani which is located on a protected island reserve. Spend time around the site and also enjoy a typical Andean lunch. Fly to Lima and stay overnight.

DAY 11: FLY TO BUENOS AIRES

Bid farewell to Peru and fly to Buenos Aires, Argentina's flamboyant capital city. Later, enjoy a quintessential Argentine experience; the tango! Take a dance class before sitting down to enjoy dinner and a sultry tango show.

DAY 12: EXPLORE BUENOS AIRES

An irresistible combination of Latin flair and European elegance, Buenos Aires is a delight to explore and that's exactly what you'll do today on a city tour, discovering the vibrant districts of La Boca, San Telmo, Recoleta, Palermo and Puerto Madero.

DAY 13: DAY TRIP TO URUGUAY

Enjoy a day trip to Uruguay, taking a ferry across the Rio de La Plata to Colonia del Sacramento. A picture-perfect colonial town, Colonia was founded by the Portuguese in 1680 and is a UNESCO World Heritage Site. The beautiful Barrio Historico, which occupies a small peninsula that juts out into the river, is a maze of old cobbled streets that are a delight to wander. Admire the main square, see the ruins of San Francisco Church and visit the lighthouse amongst much more.

DAY 14: THE PAMPAS

Spend the day just outside the city on the vast, fertile grasslands known as the pampas, on a traditional estancia (ranch). Here you'll get some insight into the life of a gaucho, and after a typical Argentinian asado lunch, there will be a fun folklore show.

DAY 15: PUERTO IGUAZU

Say farewell to Buenos Aires and board a plane over to Puerto Iguazu, the town closest to the incredible natural wonder that is Iguazu Falls. Spend the afternoon at leisure.

DAY 16: DISCOVER IGUAZU

On the border of Argentina and Brazil, Iguazu is the largest waterfall system in the world, with hundreds of cascades pouring off the edge of the Parana Plateau. Today you will

wander along the Argentinian side of Iguazu which offers a fantastic overview of the whole of the falls and showcases its power and magnificence. Don't miss the viewpoint of one of the falls' most impressive sights, the Garganta del Diablo. This afternoon, take a unique opportunity to learn about the indigenous culture of the Mbororé Aldea people, who open the doors of their community and share fascinating stories of their ancestors, rituals, myths and legends.

DAY 17: FLY TO RIO DE JANEIRO

Enjoy your morning on the Brazilian side of the falls - this side offers a completely different experience with paths and boardwalks to wander. These will lead you to some of the numerous smaller cascades that dance their way along gullies and through lush greenery. In the afternoon, hop on a plane to Brazil's 'Cidade Maravilhosa', Rio de Janeiro, where you can enjoy the last rays of sun on the world-famous Copacabana Beach.

DAY 18: CHRIST THE REDEEMER

Clamber into a jeep to venture to some of Rio's many wonders! Starting at the foot of Corcovado, travel up to the peak by cog railway to the spot where the iconic Christ the Redeemer watches over the city. Next, wander through the tropical Tijuca Forest, a rainforest in the heart of the city, before exploring the 19th-century hillside neighbourhood of Santa Teresa, an area with a wonderfully bohemian atmosphere, and enjoying a traditional Brazilian BBQ lunch. Spend the rest of the afternoon at leisure.

DAY 19: RIO DE JANEIRO CITY TOUR

Continue exploring Rio with a morning tour, absorbing the city's vibrant atmosphere as you enjoy the sights, including the famous Sugarloaf Mountain. Later in the evening, visit a samba club, where you can simply tap your feet to the infectious beat and watch the dancing, or dance the night away yourself!

DAYS 20-21: FLY RIO TO UK

Fly to the UK, arriving home the following day.

NOT LOOKING TO JOIN A GROUP?

Call us to arrange this itinerary as a private tour.

TREASURES OF SOUTH AMERICA

CLASSIC

PERU, ARGENTINA, URUGUAY & BRAZIL

PHYSICAL RATING



IS THIS TOUR FOR YOU?

This tour of South America will show you the highlights of this fantastic continent. Embark on the journey of a lifetime, visiting Machu Picchu, the Sacred Valley, Buenos Aires, Iguazu Falls, Rio de Janeiro and more.

PRICES & DEPARTURES

Departing Friday returning Thursday

2021 DATES

02 Jul - 22 Jul £7,490 03 Sep - 23 Sep £7,490

13 Aug - 02 Sep £7,590

2022 DATES

11 Feb - 03 Mar* £8,390 12 Aug - 01 Sep £7,890

06 May - 26 May £7,890 21 Oct - 10 Nov £7,890

*Carnival tour

Flight and supplement information

- Based on London Heathrow departures
- Regional UK departures available
- Flight upgrades available on request
- Land only from £6,790pp (Lima - Rio De Janeiro)
- Single room from £1,340
- Tipping paid locally US\$120



CARNIVAL DEPARTURES

On our February departures you can experience Rio de Janeiro Carnival, a festival held every year before Lent and considered the world's biggest carnival. On Day 17 you will join the party with tickets to the parade. Watch performers in creative costumes from competing Samba schools on colourful moving floats and dancers vying for the sought-after title of Carnival Queen.

Contact us for more information



Visit vibrant La Boca in Buenos Aires

GO BEYOND TOURS

For those who want to venture off the beaten track

Featuring lesser-known destinations and unique experiences that are tantalisingly off the tourist trail, Go Beyond tours are all about helping you to see and experience places that may not have made it on to other travellers' radars. On these tours, you may find yourself away from the comforts of home, but you'll be rewarded with unique culture, interactions with local people and unforgettable sights.

WHAT'S INCLUDED:

- International airfares
- 3 star plus – 4 star accommodation
- Most meals
- Guiding
- All transportation in destination
- Entrance fees, guides and touring as stated
- Small groups: 18 people max

UNDISCOVERED DESTINATIONS

We're proud of the fact that we really know our destinations, allowing us to offer tours that feature excursions to hidden gems and secret corners. If you're looking for a holiday that features places that you thought were too hard to reach, or maybe haven't even heard of, these are the tours for you!

CULTURAL EXPERIENCES

Part of taking a step off the beaten track is having more authentic experiences of the places you're exploring. We make that even easier for you by including cultural visits and local encounters that will put you right in the heart of the destination. This might be visiting a small local community, staying in traditional style accommodation, or trying your hand at an age-old indigenous craft or technique.

EXPERT GUIDING

Your national escort and local guides, all born and bred local to your destination, are an endless source of local history, heritage and culture. Of course, they are more than willing to share that wealth of knowledge about their homeland with you. Who better to help you get to grips with a magical sight, city or region than someone who knows it like the back of their hand?

COLOMBIA DISCOVERY

17 DAYS FROM

PER PERSON £4,490

FLIGHT INCLUSIVE FROM THE UK

MOST MEALS

TOUR HIGHLIGHTS

- ✓ Admire Zipaquira Salt Cathedral
- ✓ Ride a jeep through Cocora Valley home to the world's tallest palm tree
- ✓ Discover the rainforest of Tayrona
- ✓ Boat cruise to Playa Cristal
- ✓ Experience a coffee farm
- ✓ Explore UNESCO World Heritage-listed old town of Cartagena



Discover the beautiful city of Cartagena

PRICE INCLUDES

- 14 breakfasts, 10 lunches, 7 dinners
- International flights and current taxes
- Domestic transportation
- 4 star accommodation
- Touring with guides and entrance fees



Learn about the world's finest coffee

EXPERIENCES YOU'LL LOVE

- ▶ Learn all about one of Colombia's most famous exports, the humble coffee bean, with a visit to an estate in the 'Coffee Triangle', where you'll see the process from bean to cup and taste some of the world's best coffee.
- ▶ Embrace Cali's most popular Latino beat at a dance class where, with a local teacher, you'll pick up the basic steps and hip sashays learning to salsa like a true Colombian!
- ▶ Stroll through the beautiful streets of Cartagena whilst exploring its excellent array of snacks and delicacies on a street food tour, from exotic tropical fruits to deep-fried los fritos and sweet cocadas.

ITINERARY

DAY 1-2: FLY TO BOGOTA

Fly to Colombia's vibrant capital, Bogota, arriving the following day. You will be met at the airport and transferred to your hotel. Spend the rest of the day at leisure with a welcome dinner at your hotel. (D)

DAY 3: BOGOTA CITY TOUR

Explore the sights of the city. Enjoy a morning tour of the Candelaria neighbourhood, with a visit to the Gold Museum and the historic centre around the Plaza de Bolivar with its impressive cathedral. Enjoy some local delicacies for lunch before riding the cable car up to the monastery perched high on Monserrate, where you will enjoy spectacular views over the city. (B,L)

DAY 4: SALT CATHEDRAL

Just outside Bogota is one of Colombia's most unusual attractions; the Salt Cathedral of Zipaquira. Built 200 metres below ground in a salt mine and beautifully illuminated, this cavernous space is considered an outstanding example of modern Colombian architecture. Fly to Cali this afternoon, the hub of Colombia's salsa dancing scene. (B,L)

DAY 5: SALSA CLASS

Cali has a rich Afro-Colombian heritage and as a city, exudes a lively, passionate atmosphere. Begin the day visiting the monument of Sebastian de Belalcazar, the quirky El Gato del Rio park, the Baroque Cathedral and the colonial stucco La Merced Church. You will also see Plaza de Caicedo and the impressive government buildings. Enjoy a lunch of empanadas and tropical fruit juice in a local market and round off the day with an exciting salsa class! (B,L,D)

DAY 6: COFFEE TOUR

Make your way to the lush coffee region of Armenia today. Have lunch in a local restaurant, followed by an afternoon tour of a coffee plantation, learning all about the coffee-making process from bean to cup. (B,L,D)

DAY 7: COCORA VALLEY

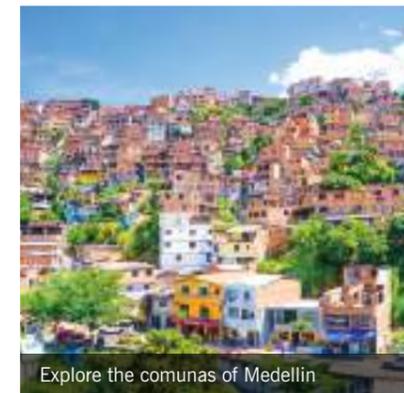
Spend the morning in the quaint agricultural towns of Filandia and Salento. Ride in Willys Jeeps into the beautiful landscapes of Cocora, a lush valley surrounded by high hills. Your guide will lead you through the wax palm forest full of a diverse range of flora and fauna - keep an eye out for palma de cera, Colombia's national tree. (B,L,D)

DAY 8: ORCHID FARM TOUR

Start the day amongst the beautiful blooms of the Romelia orchid farm, which itself is set in a magnificent natural landscape. There are also plenty of tropical plants (some carnivorous!) to admire and colourful birds to spot. You'll also be able to enjoy a lovely lunch here before flying to the hillside city of Medellin. (B,L)

DAY 9: DISCOVER MEDELLIN

Colombia's second largest city Medellin, set in a valley and backed by mountains, is a leafy, progressive and creative metropolis. Take the cable car up Cerro Nutibara for panoramic views before admiring the sculptures of Colombian artist Fernando Botero and the Metropolitan Cathedral. This afternoon embark on a fascinating walking tour of the comunas to see some of the city's excellent street art. (B,L,D)



Explore the comunas of Medellin



Visit Parque Nacional Natural Tayrona

DAY 10: AROUND MEDELLIN

Travel out of the city to explore the surrounding region. Stop at La Piedra del Peñol, a towering rock monolith that was once worshipped by the local indigenous community. The 700-step climb to the top is optional, but those who do it will be rewarded with views across a huge reservoir created by a hydroelectric dam built in the 1970s. Continue to the town of Guatapé where you'll wander the streets lined with vividly coloured buildings. Return to Medellin. (B,L)

DAY 11: TRAVEL TO SANTA MARTA

Depart Medellin and fly to the Caribbean seaside city of Santa Marta. In the foothills of the Sierra Nevada mountains, whose peaks can be seen from the beach, Santa Marta was founded in 1525, making it one of South America's oldest cities. Take a short orientation tour before enjoying some time at leisure. Dine tonight at a local restaurant. (B,D)

DAY 12: PARQUE NACIONAL TAYRONA

Explore the exotic coastline of the Parque Nacional Natural Tayrona today, winding through tropical forest before arriving at the 'Sea of the Seven Waves', a natural viewpoint from which to enjoy the beautiful landscapes. Walk a short way along a stretch of golden sand backed by lush rainforest to reach the boat which will take you on a cruise over to Playa Cristal, a beautiful beach where you can take a refreshing dip. (B,L)

DAY 13: TRAVEL TO CARTAGENA

Travel by road this morning from Santa Marta to the Caribbean port of Cartagena, where the afternoon will be spent exploring the city and its tastiest eats on a delicious street food tour. (B,L)

DAY 14: THE 'JEWEL OF THE INDIES'

Cartagena is Colombia's most popular destination. Vibrant and colourful, located on the Caribbean coast and home to a beautifully preserved, UNESCO World Heritage-listed old town, it's easy to see why! This morning, your city tour will include a stop at Bolivar Park, where you will learn of the history of the Inquisition Palace, with its torture chambers and the many heretics who were imprisoned here. Also stop at San Felipe Fortress, used to defend the city from pirates. Finally, visit the Convent and Church of San Pedro Claver in the Ciudad Vieja (old town). (B)

DAY 15: ROSARIO ISLANDS OPTIONAL TOUR

Spend the day at leisure exploring Cartagena or choose an optional tour to a dreamy island that is part of the coral archipelago of Rosario. Here you can relax on a beautiful beach or, for the more active, kayak or snorkel to explore its beauty further. (B,D)

DAYS 16-17: FLY CARTAGENA TO UK

Fly to the UK, arriving home the following day. (B)

NOT LOOKING TO JOIN A GROUP?
Call us to arrange this itinerary as a private tour.

GO BEYOND COLOMBIA

PHYSICAL RATING



IS THIS TOUR FOR YOU?

South America's emerging destination, Colombia pulses with the passion of salsa! Sample local java in the coffee region, explore rainforests and tropical beaches and stroll through charming colonial Cartagena.

PRICES & DEPARTURES

2021 DATES

15 Mar - 31 Mar	£4,490	15 Nov - 01 Dec	£4,490
13 Sep - 29 Sep	£4,490		

2022 DATES

14 Feb - 02 Mar	£4,990	19 Sep - 05 Oct	£4,690
21 Mar - 06 Apr	£4,690	14 Nov - 30 Nov	£4,690

Flight and supplement information

- Based on London Heathrow departures
- Regional UK departures available
- Flight upgrades available on request
- Land only from £3,790pp (Bogota - Cartagena)
- Single room from £940
- Tipping paid locally US\$136



CARNIVAL DEPARTURES

On our February departures you can experience the world's second largest Carnival in bustling Barranquilla. A celebration of diversity and the blending of various cultures, this celebration is second only to Rio's, and is a major date in the Colombian calendar. During day 12 you will be able to join the party with tickets to the parades on your way from Santa Marta to Cartagena.

Contact us for more information



Salt Cathedral of Zipaquira

ULTIMATE SOUTH AMERICA

29 DAYS FROM

PER PERSON £8,990

FLIGHT INCLUSIVE FROM THE UK

MOST MEALS

TOUR HIGHLIGHTS

- ✓ Marvel at Machu Picchu
- ✓ Discover the salt flats of Uyuni
- ✓ Join gauchos in the pampas
- ✓ See the incredible Iguazu Falls
- ✓ Take a tango class in Buenos Aires
- ✓ Ascend Sugarloaf Mountain

PRICE INCLUDES

- 26 breakfasts, 14 lunches, 12 dinners
- International flights and current taxes
- Domestic transportation
- 4 star accommodation
- Touring with guides and entrance fees



Taste wines in Argentina's vineyards

EXPERIENCES YOU'LL LOVE

- ▶ Spend time in one of the greatest wine regions of the world – Mendoza. Enjoy the wide open spaces with stunning mountain views, blue skies and endless vineyards.
- ▶ Spend the night surrounded by the waters of the mighty Lake Titicaca, on an island where the local, native traditions still reign supreme and life is a pace or two slower.
- ▶ After exploring the otherworldly landscapes of Bolivia's Salar de Uyuni, spend the night in a salt hotel right on the edge of the salt flats, where the uninterrupted views from your room will be second to none.



Explore the Uyuni Salt Flats in Bolivia

ITINERARY

DAYS 1-2: FLY TO LIMA

Fly to Peru's historic and sophisticated capital, Lima. You will be met at the airport and transferred to your hotel where the rest of the evening is at leisure. (D)

DAY 3: EXPLORE LIMA

Originally named the 'City of Kings', you will have enjoy a tour of Peru's capital today. Start the morning visiting the ancient pyramid of Huaca Pucllana, an archaeological site, before heading to the UNESCO World Heritage-listed historic centre to admire its colonial magnificence. (B)

DAY 4: SACRED VALLEY

Fly to Cusco. Transfer to the famous Sacred Valley of the Incas home to Incan citadels and beautiful landscapes. Stop at a small and scenic town otherwise hidden in the Peruvian Andes, to learn from a member of the local families all the intricacies of traditional iconography. At the end of the tour, transfer to your hotel in Sacred Valley. (B,L)

DAY 5: TRAIN TO MACHU PICCHU

From Ollantaytambo, board the panoramic Vistadome train to travel through the mountainous landscapes to the small town of Aguas Calientes. (B,L,D)

DAY 6: MACHU PICCHU

This morning ascend to the magnificent ancient city of Machu Picchu. Long abandoned by the Inca, Machu Picchu came to international attention when it was stumbled upon by Hiram Bingham in 1911. It is now one of the New Seven Wonders of the World. In the afternoon take the train back to Poroy and transfer to Cusco. (B,L,D)

DAY 7: DISCOVER CUSCO

Home to an incredible Incan legacy, Cusco has some of the richest heritage in Latin America and is a UNESCO World Heritage Site. The tour will include visits to the Plaza de Armas, once the heart of the Incan capital of Huacaypata, and Qoricancha, the Temple of the Sun. Head just out of town to the ruins of Sacsayhuaman and Puka Pukara, the 'Red Fortress'. This afternoon there is the option to take part in a chocolate-making tour. (B,D)

DAY 8: TRAIN TO PUNO

Travel from Cusco to Puno, journeying through the spectacular Peruvian highlands on board a train that offers four dining cars, a bar car and an observation car. Along the way you will enjoy a gourmet lunch prepared with exquisite Andean ingredients and there will be music and dance shows on board. (B,L)

DAY 9: LAKE TITICACA

Travel along the shores of the lake and over the border into Bolivia, where you will visit Copacabana Sanctuary. After, cruise out to Sun Island to visit the Inti Wata Cultural Complex. Return to the catamaran for your journey across the Strait of Tiquina. Dock in Chua port this evening before being shown to your cabins on the catamaran. (B,L,D)

DAY 10: TRAVEL TO LA PAZ

Transfer to the city of La Paz. Visit the famous Witch Doctor's Market, San Francisco Colonial Church and the typical handicrafts of the Sagarnaga Street. The tour continues to Plaza Murillo where the Cathedral, the Government Palace and the National Congress buildings are located. Then, visit Killi Killi Viewpoint and travel by cable way between



the mountains for an amazing view of the city. The tour ends with a visit to the unique Moon Valley, where passengers can walk among the unique rock formations. (B,D)

DAY 11: EXPLORE SALAR DE UYUNI

Transfer to the airport and fly to Salar de Uyuni, the world's largest salt flat. Enjoy a picnic lunch out on the salt flats before spending the night in a salt hotel. (B,L,D)

DAY 12: EXPLORE SALAR DE UYUNI

Spend a full day in the Salar De Uyuni where depending on weather you will visit the museum or view the Coquesa Mummies, human archeological remains in a little cave near to Tunupa Volcano, from where you can observe the immensity of the salt flats. Conclude today's activities with a picnic on the Salt flats. (B,L,D)

DAY 13: SAN PEDRO DE ATACAMA

Today cross the Atacama Desert, arriving in San Pedro de Atacama, Chile. (B,L)

DAY 14: ATACAMA DESERT

This morning, discover the Salar de Atacama and the quaint desert village of Tocoano. This afternoon, you'll see some of San Pedro's most famous landscapes with a drive out to Death Valley and Moon Valley at sunset. (B,L)

DAY 15: EL TATIO

Rise early today to visit El Tatio Geysers, set within a ring of volcanoes. Later this evening take advantage of some of the darkest skies in the world and participate in a stargazing tour whilst enjoying a glass of wine. (B)

DAY 16: EXPLORE SANTIAGO

This morning transfer back to Calama for an early flight to Chile's capital city, Santiago. Embark on a city tour of Santiago, which will allow you to experience its eclectic contrasts. Stroll around the Plaza de Armas, home to the 18th century cathedral and 19th century Post Office. Visit Cerro Hill, where Santiago was founded in 1541, now a park offering panoramic views of the city. Conclude the day with dinner at a local restaurant. (B,D)

DAY 17: VALPARAISO

Travel to the coast to visit the bohemian port town of Valparaíso. Designated a UNESCO World Heritage Site, Valparaíso is a unique and delightful tangle, draped over a series of hills. Funiculars connect the industrial seafront with the cerros (hill) neighbourhoods. (B,L)

DAY 18: ACROSS THE ANDES

Fly over the breathtaking Andes Mountains and view the immensity of the range from above during the short flight to the lively and atmospheric city of Mendoza. (B)

DAY 19: MENDOZA

This morning take a leisurely walk around the city before an afternoon at leisure. (B)

DAY 20: MAIPU VALLEY

Head to the Maipu Valley, the heart of Argentina's most important and oldest wine region. Visit some of the most prominent wineries and taste fine wines, including Argentina's most famous red, Malbec, as well as a delicious lunch. (B,L)

DAY 21: BUENOS AIRES

Morning flight to Buenos Aires, Argentina's flamboyant capital. (B)

DAY 22: BUENOS AIRES

Today you will explore the vibrant districts of La Boca, San Telmo and Recoleta on a city tour. Later, enjoy a quintessential Argentine experience; the tango! Enjoy dinner and a passionate tango show. (B,L,D)

DAY 23: THE PAMPAS

Spend the day on the vast, fertile grasslands known as the pampas, on a traditional estancia (ranch). Here you'll get some insight into the life of the gaucho. After a delicious asado lunch, there will be a fun folklore show. (B,L)

DAY 24: IGUAZU FALLS

Fly north to Puerto Iguazu, to see the incredible Iguazu, a huge waterfall that straddles the border between Argentina and Brazil. (B,D)

GO BEYOND

PERU, BOLIVIA, CHILE, ARGENTINA & BRAZIL

PHYSICAL RATING



IS THIS TOUR FOR YOU?

The ultimate South American adventure, this all-encompassing journey will take you from the iconic Machu Picchu to the salt flats of Bolivia, Chile's Atacama desert, the vineyards of Argentina and the incomparable Iguazu Falls.

PRICES & DEPARTURES

2021 DATES			
28 Feb - 28 Mar	£8,990	06 Oct - 03 Nov	£9,090
05 May - 02 Jun	£8,990	17 Nov - 15 Dec	£9,090
03 Sep - 01 Oct	£8,990		
2022 DATES			
06 Mar - 03 Apr	£9,690	21 Aug - 18 Sep	£9,790
08 May - 05 Jun	£9,690	02 Oct - 30 Oct	£9,790
10 Jul - 07 Aug	£9,790		

Flight and supplement information

- Based on London Heathrow departures
- Regional UK departures available
- Flight upgrades available on request
- Land only from £8,290pp (Lima - Rio de Janeiro)
- Single room from £1,960
- Tipping paid locally US\$195

DAY 25: MEET THE MBORORÉ ALDEA PEOPLE

Today, visit the Argentinian side of Iguazu where you'll get a fantastic showcase of its power and magnificence. Later, learn about the indigenous culture of the Mbororé Aldea people, who will open the doors of their community and share fascinating stories of their ancestors, rituals, myths and legends. (B,D)

DAY 26: FLY TO RIO DE JANEIRO

This morning you will cross the border to explore the Brazilian side of the falls, wandering paths through lush greenery to smaller cascades. This afternoon hop on a plane to Rio de Janeiro, Brazil. Watch the sunset from Copacabana Beach. (B)

DAY 27: EXPLORE RIO

Start at the foot of Corcovado, travelling up to the peak by cog railway to the spot where the iconic Christ the Redeemer watches over the city. After lunch, enjoy a city tour and ascend Sugarloaf Mountain by cable car for breathtaking views. (B,L)

DAYS 28-29: FLY RIO TO UK

Fly to the UK, arriving the following day. (B)

NOT LOOKING TO JOIN A GROUP?

Call us to arrange this itinerary as a private tour.

TAILORMADE LATIN AMERICA

The very best of Latin America, exactly the way you want it

WHAT IS A TAILORMADE HOLIDAY?

Quite simply, a tailor-made holiday is a journey designed and created especially for you. There's no one-size-fits-all when it comes to travel so tailor-made holidays are the perfect opportunity for travellers looking to embark on that once-in-a-lifetime adventure or epic honeymoon, for people who want to indulge their special interest, or for those who simply want to do things their own way.

WHY TRAVEL TAILORMADE?

You're completely in control of the what, where and when. You can choose the pace, where to linger longer, where to pass through and where to bypass completely. The hotels (from comfortable to all out luxury), what and where you eat, the number of nights, when you depart, the sort of experiences that you'll have, is all up to you too!

Whether you have a fully formed itinerary in mind, or just a vague inkling of what you want to see and do, one of our Personal Travel Specialists will be able to craft you something marvellous – with as much, or as little, input from you as you wish.

WHY GO TAILORMADE WITH WENDY WU?

We've long prided ourselves on our abilities to make extraordinary tours, so it goes without saying that we're also pretty good at putting together tailor-made ones. Our team of Personal Travel Specialists, who are wonderfully well-travelled and expert travel planners, are on-hand to advise and recommend – just let them know what you're after and they'll do the rest. With a wide range of accommodation options, private guiding when you want it and exceptional knowledge of local flavours and the most authentic local experiences, we've got you covered.



How does it work?

It's really so simple – just follow the steps below:

"We are writing to say a very big thank you for giving us a wonderful tailor-made holiday. We were so impressed by how well organised the whole trip was, with reps on hand to meet us at each new destination, local guides for every city who were very informative, and a brilliant driver who looked after us so well during the entire tour."

Kevin & Shirley Mears



Tailormade touring

Inspirational ideas for your bespoke holiday in Latin America.



1 QUITO

Ecuador's enchanting capital city proudly possesses one of the most extensive and best-preserved historic centres and is a UNESCO World Heritage Centre. Spend time exploring this beautiful city that sits at a height of 2850 metres above sea level.



2 GALÁPAGOS ISLANDS

Explore this world famous archipelago, full of unique, wondrous wildlife, on an expedition cruise that will get you further afield and introduced to a greater diversity of bird and marine life. You'll also snorkel in wildlife-rich waters and hike on the islands with expert guides.



3 PANTANAL

The largest tropical wetland in the world, the Pantanal in Brazil is home to an incredible array of creatures. Venture out into this pristine wilderness on a jaguar safari with local guides who know the very best places to spot these elusive creatures.

4 ANTARCTICA

The great White Continent, considered to be the last frontier. Holding a mystery like nowhere else on earth, it is a lifetime experience for the truly adventurous. The only way to explore it is on an expedition cruise.



5 CARTAGENA

Colombia's enthralling Caribbean port city, stroll Cartagena's atmospheric old town with its cobbled streets and colourful colonial buildings, embark on a gastronomic walking tour or relax on the soft sands on one of the nearby Paradise Islands.



6 MACHU PICCHU

South America's crowning jewel, the Incan citadel of Machu Picchu is a must on any traveller's list! Travel to it by train through the Sacred Valley, hike to it or around it on one of many spectacular trails, or simply wander through the ancient citadel, soaking up its magic and the beautiful surroundings.



7 IGUAZU FALLS

On the border of Argentina and Brazil, the sheer scale, power and beauty of Iguazu Falls can be marvelled at in a variety of ways – on foot, wandering the boardwalks on either side of the border, by boat on a tour up the famous Devil's Gorge Canyon, or by helicopter!



8 ATACAMA DESERT

A stark yet enchantingly beautiful destination, the Atacama Desert offers a variety of unique experiences. Enjoy a dawn visit to the bubbling Tatio Geysers, explore Death and Moon Valleys and discover the wonders of the night sky as you've never seen it before.



Special groups

Planning your own private group?

If you plan to travel in your very own private group of 10 passengers or more, our award-winning Group Organiser will arrange a Private Group tour just for you. Whether that is a group of friends, family members or even a club or association, we can tailor any of our existing tours, or create a bespoke itinerary, so your group get to see, do and experience exactly what they want.

Every private group will have its own National Escort who will stay with you for the duration of your holiday and will guide you through some truly amazing experiences and adventures. You will also benefit from the vast knowledge of local guides, who join your group in different locations to point out hidden gems you might otherwise miss, and to offer invaluable tips.

With incredible destinations to choose from, your group will never be stuck for places to visit. We offer fully inclusive, escorted tours to Asia, Latin America and the Middle East and can also plan Private Group tours to many other places around the world including Europe and North America.



For more information or to receive a quote please check www.wendywutours.co.uk or call Glen, our Private Group organiser, on 07852 759567.



"We had the most fantastic time and would like to thank Glen at Wendy Wu Tours for making our numerous experiences so memorable. Glen always plans everything to perfection and my group always see everything and more a destination has to offer. The Wendy Wu Tours guides are the best in the business and could not do enough for us! So many parts of the world to explore with my group and I can rest easy knowing that my plans are safe with Glen and Wendy Wu Tours."

Lin Wilson – Fareham



EXTENSIONS & ANTARCTICA

Make your trip of a lifetime even more memorable by extending your time in Latin America. An extension will allow you to delve even deeper into this region. On offer are a fabulous array of choices, ensuring that wildlife lovers, city goers, beach enthusiasts and those seeking a rich cultural experience will be well catered for.

Most of the extensions that you'll find in the following pages are available to be added pre or post-tour. Just ask your reservations consultant for more information on how to do just that.

- 36 Santiago Extension
Easter Island
- 37 Colchagua Valley Wine
Torres del Paine Experience
- 38 Quito Extension
Guayaquil Extension
- 39 Galapagos Islands
- 40 Peruvian Amazon Lodge
Peruvian Amazon River Cruise
- 41 Bolivia Salt Flats
Rio de Janeiro Extension
- 42 Buenos Aires Extension
Ushuaia Extension
- 43 Patagonia Adventure
Patagonia Cruise
- 48 Antarctica Express Fly Cruise
- 49 Antarctic Explorer
- 50 South Georgia & Antarctic Peninsula
- 51 Totality in Antarctica, South Georgia & Falkland Islands

SANTIAGO EXTENSION

4 DAYS

Santiago is a bustling, vibrant and cultural city set on the plains of the Andes. Discover its diversity as you explore the city streets, taking in its art galleries, handicraft markets and selection of restaurants and cafes.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Standard	£570	£1,140
Superior	£690	£1,360
Deluxe	£820	£1,650

Price includes:

- Accommodation (3 nights Santiago)
- Meals as stated (B,L,D)
- Transportation as stated
- Touring with local English-speaking guide



Marvel at the Andes Mountain backdrop in Santiago

DAY 1: ARRIVE SANTIAGO

On arrival you'll be met and transferred to your hotel.

DAY 2: SANTIAGO

This morning, experience Santiago's eclectic contrasts. Stroll around the Plaza de Armas and Cathedral. Explore bohemian Bellavista and ascend San Cristobal Hill for views over the city and the towering Andes Mountains. (B)

DAY 3: VALPARAISO

Designated a UNESCO World Heritage Site, Valparaiso is a unique and delightful tangle, draped over a series of hills. Funiculars connect the industrial seafront with the cerros (hill) neighbourhoods, each a maze of colourful, artfully-dilapidated mansions and enchanting street art. Spend the day exploring this great city. (B,L)

DAY 4: DEPART SANTIAGO

Transfer to the airport for your onward flight. (B)

EASTER ISLAND

4 DAYS

Way out in the Pacific Ocean and home to the stone 'moai', Easter Island is one of the most isolated and enigmatic destinations on the planet. On this short tour, you'll explore the mysteries for yourself!

Prices are from per person, based on low season

HOTEL	TWIN SHARE	SOLE TRAVELLER
Standard	£740	£1,190

Price includes:

- Accommodation (3 nights Easter Island)
- Meals as stated (B,L,D)
- National Park and Easter Island Entrance Fees
- Touring with local English-speaking guide



See the famous Moai of Easter Island

DAY 1: ARRIVE EASTER ISLAND

On arrival, you'll be met and transferred to your hotel.

DAY 2: EXPLORE EASTER ISLAND

Located 3,700 kilometres off Chile's coast, Easter Island, called Rapa Nui by its native Polynesian residents, has long held a mystical sway over travellers. Start your exploration at the archaeological site of Vinapu before visiting Rano Kau volcano and the ancient city of Orongo with its fascinating petroglyphs. This afternoon, visit Roihi Archaeological Centre followed by a trip to Puna Pau quarry, where the red stone pukao (hats) of the moai were made. (B)

DAY 3: EXPLORE EASTER ISLAND

Begin today with visits to Hanga Roa village and the temple of Vaihu. You will continue to Akahanga Archaeological Centre to see the moai here before stopping at Rano Raraku, a volcanic crater where the stone for the moai were quarried and the figures were carved. Enjoy a hike up to the crater. Continue to Ahu Tongariki to admire 15 huge moai and the beautiful Anakena beach, an area considered the cradle of Rapa Nui culture. (B,L)

DAY 4: DEPART EASTER ISLAND

Transfer from your hotel to the airport for your onward flight. (B)

COLCHAGUA VALLEY WINE

4 DAYS

Just south of Santiago, the Colchagua Valley in Chile is well-known for its bold reds. Explore this revered wine region, sampling delicious wines and enjoying landscapes of lush vineyards and mountain peaks.

Prices are from per person, based on low season

HOTEL	TWIN SHARE	SOLE TRAVELLER
Standard	£1,360	£1,690

Price includes:

- Accommodation (3 nights Colchagua Valley)
- Meals as stated (B,L,D)
- Return transfers
- Touring with local English-speaking guide



Sample the wines of the region

DAY 1: ARRIVE COLCHAGUA VALLEY

This morning transfer southwards from Santiago to the Colchagua Valley, one of South America's most exciting wine regions. (D)

DAY 2: VINEYARD TOURS

Enjoy a full day of wine tastings and tours today. Begin with a visit to Lapostolle, where you will learn about the unique labour-intensive technique used to prepare the grapes. Continue to Montes Vineyard to see the Barrel Room, where only the very best wines are kept. Finish at Viu Manent Winery to enjoy a tour of the wine cellar. (B,L,D)

DAY 3: WINE TASTINGS

You have another wine-fuelled day to look forward to today, starting with a tour of MontGras Vineyard. Here you will learn about the wine-making process before several tastings. You will then stop at Estampa Vineyard for more tastings, followed by a tour and tasting at Santa Cruz winery to round off the morning. In the afternoon, take a cable car to El Chaman hill where you will learn about the customs and beliefs of the indigenous Aymara, Mapuche and Rapa Nui cultures. (B,L,D)

DAY 4: DEPART COLCHAGUA VALLEY

Transfer to Santiago (airport or hotel). (B)

TORRES DEL PAINE EXPERIENCE

4 DAYS

A picturesque and staggeringly beautiful national park packed with waterfalls, lakes, glaciers and jagged peaks. The park's best-known view is of the jagged granite towers from which the park takes its name.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Superior	£1,470	£1,890
Deluxe	£2,390	£3,130

Price includes:

- Accommodation (3 nights Torres del Paine National Park)
- Meals as stated (B,L,D)
- Return road transfers from Punta Arenas or Puerto Natales



Wild horses grazing in Torres del Paine National Park

DAY 1: ARRIVE TORRES DEL PAINE NATIONAL PARK

On arrival in either Punta Arenas or Puerto Natales, travel by road to your hotel located inside the park. (L,D)

DAY 2-3: TORRES DEL PAINE NATIONAL PARK

Spend your days exploring this UNESCO World Biosphere Reserve. You will have a choice of an array of excursions including trekking, horse riding and guided vehicle excursions. (B,L,D)

DAY 4: DEPART TORRES DEL PAINE NATIONAL PARK

Transfer to either Punta Arenas or Puerto Natales. (B)

QUITO EXTENSION

4 DAYS

Marvel at the well preserved 16th century architecture of the Cathedrals and churches in Ecuador's capital, Quito. Venture out to the capitals surrounds and visit one of the iconic Indian textile markets of South America, Otavalo.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Standard	£830	£1,480
Superior	£980	£1,760
Deluxe	£1,190	£2,240

Price includes:

- Accommodation (3 nights Quito)
- Meals as stated (B,L,D)
- Transportation as stated
- Touring with local English-speaking guide



See the Plaza San Francisco

DAY 1: ARRIVE QUITO

On arrival you'll be met and transferred to your hotel.

DAY 2: OLD TOWN QUITO

Visit the iconic sites of Quito and its old town centre, a UNESCO World Heritage Site. Admire first hand one of the best restored historical centres in the Americas. Visit the San Francisco and La Compania Churches along with Plaza Grande before heading to El Panecillo Hill, a scenic viewpoint of Modern Quito. (B)

DAY 3: OTAVALO

Today explore Otavalo and the surrounding valleys and experience both nature and folklore in a single journey. Enroute stop at Mira Lago and admire the backdrop of the Imbabura Volcano. Visit a textile workshop and learn the intricacies of Indian textiles before reaching Otavalo, known for its myriad of markets. Finish the day at Tayta Gundo Kaya Wasi (Music House in Kichwa) where you will learn about the typical Indian instruments and see how they are made. (B, L)

DAY 4: DEPART QUITO

Transfer to the airport for your onward flight. (B)

GUAYAQUIL EXTENSION

3 DAYS

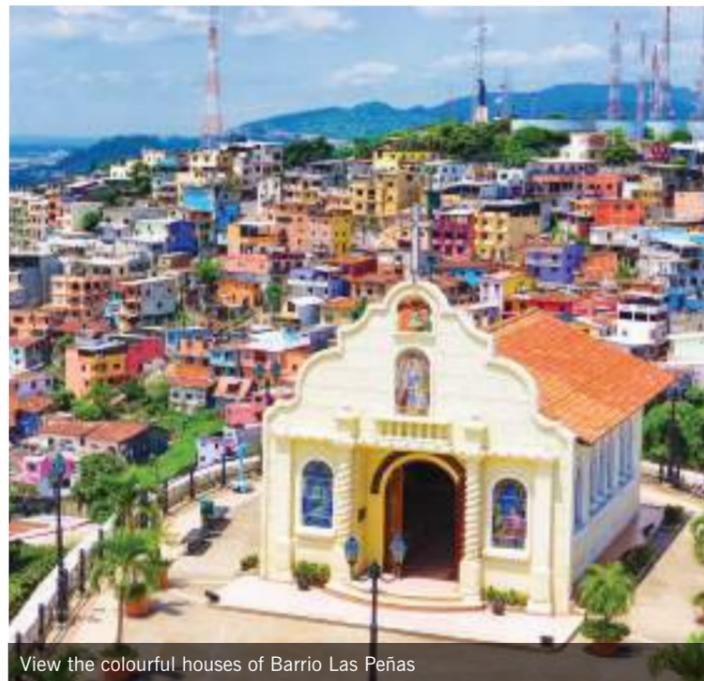
Guayaquil, known as the "Pacific Pearl", is Ecuador's main port city. Founded in 1538, this coastal town is known for its rich culture, architecture, and growing economy. Given its tropical climate, street activities are a big part of everyday life. Guayaquil is also known for having the most flavorful gastronomy of the coastal region.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Standard	£550	£1,030
Superior	£640	£1,220
Deluxe	£790	£1,490

Price includes:

- Accommodation (2 nights Guayaquil)
- Meals as stated (B,L,D)
- Transportation as stated
- Touring with local English-speaking guide



View the colourful houses of Barrio Las Peñas

DAY 1: ARRIVE GUAYAQUIL

You will be met at Guayaquil airport and transferred to your hotel. Enjoy the rest of the day at leisure.

DAY 2: FULL DAY GUAYAQUIL

Today you will tour the city taking in not only its colonial past but also stopping to view its modern achievements. Sites you will visit include: The Patrimonial Cemetery of Guayaquil, The Metropolitan

Cathedral, Barrio Las Penas, the modern broadwalk of Malecon 2000 and "Iguana Park". Finish the day at the Historical Park, a gateway into Guayaquil's colonial and republican past, considered an oasis amid the city's bustling life. Here we will learn about where chocolate is made. (B, L)

DAY 3 DEPART GUAYAQUIL

Transfer to the airport for your onward flight. (B)

GALAPAGOS STAY

5 DAYS

Discover the wonders of the Galapagos Islands from your base on the island of Santa Cruz, with day trips to Santa Fe, Pinzon, North Seymour and South Plaza island.

Prices are from per person, based on low season

HOTEL	TWIN SHARE	SOLE TRAVELLER
Standard	£2,740	£4,780

Price includes:

- Accommodation (4 nights hotel Santa Cruz Island)
- Transportation as stated
- Guided excursions
- Galapagos Transit Control Card & Park Fee
- Return flights from Ecuador mainland



Spot blue footed boobies

DAY 1: ARRIVE GALAPAGOS ISLANDS

Fly from either Quito or Guayaquil to the island of Baltra and transfer by overland and boat to the neighbouring island of Santa Cruz and your hotel. Spend the rest of the day at leisure. (B)

DAYS 2-4: EXPLORE THE GALAPAGOS

For the next three days you will follow in Charles Darwin's footsteps as you explore two of the nearby islands. With your guide, you will learn all about the stunning geological formation of the islands and the unique wildlife and birdlife that call them home. (B,L)

DAY 5: DEPART GALAPAGOS ISLANDS

Disembark your Galapagos cruise and fly back to either Quito or Guayaquil. (B)

GALAPAGOS CRUISE

5 DAYS

Cruise aboard a stylish and comfortable vessel and experience the incredible Galapagos Islands. Marvel and explore the dramatic volcanic landscapes and unique flora and fauna.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
MV Santa Cruz II (Horizon Deck)	£4,460	£4,990

Price includes:

- Shipboard Accommodation (4 nights cruising)
- Meals as stated (B,L,D)
- Port tax
- Guided excursions
- Galapagos Transit Control Card & Park Fee
- Return flights from Ecuador mainland



Discover wildlife on the beaches

DAY 1: ARRIVE GALAPAGOS ISLANDS

Fly from either Quito or Guayaquil to the Galapagos Islands and board your cruise. Commence exploring this afternoon. (L,D)

DAYS 2-4: THE GALAPAGOS ISLANDS

Spend the next three days cruising the waters around these unique islands, spotting unique wildlife, admiring the dramatic volcanic landscapes and swimming in the warm, clear waters that is home

to a rich marine ecosystem. Naturalist guides lead shore excursions twice a day and give lectures explaining the geology, history, evolution, flora and fauna of the islands. (B,L,D)

DAY 5: DEPART GALAPAGOS ISLANDS

Disembark your Galapagos cruise and fly back to either Quito or Guayaquil. (B)

PERUVIAN AMAZON LODGE

4 DAYS

Venture deep into the Peruvian Amazon to discover its many natural wonders! Explore by boat and on foot with local guides, who will introduce you to the world's most famous rainforest and its incredible variety of residents.

Prices are from per person, based on low season

HOTEL	TWIN SHARE	SOLE TRAVELLER
Superior	£630	£870
Deluxe	£790	£970

Price includes:

- Accommodation (3 nights rainforest lodge)
- Meals as stated (B,L,D)
- Transportation as stated
- Touring with local English-speaking guide



Experience jungle life in an Amazon Lodge

DAY 1: TRAVEL TO PUERTO MALDONADO

Upon arrival at Puerto Maldonado you'll be met at the airport. Take a short drive before hopping in a boat to travel two hours along a junglefringed river to your rainforest lodge. Enjoy the spectacular views over the surrounding rainforest as you scale a canopy tower, all the while keeping an eye out for toucans, parrots and macaws. (L,D)

DAY 2: AMAZON ADVENTURE

Take a boat to Lake Tres Chimbadas. Embark on a canoe trip along its shores, spotting the local otters and other animals. Return to the lodge for lunch before an ethnobotanical tour, where a local expert will teach you all about the forest plant life and medicinal properties.

This evening, there is also an option to take an after-dinner twilight walk in search of nocturnal creatures. (B,L,D)

DAY 3: CLAY LICK

A short hike will bring you to a 'collpa', a wall of clay that is frequented by parrots and macaws. Early in the morning, hundreds of colourful birds flock to this lick to eat clay, creating a wonderful natural spectacle. After lunch at the lodge, a naturalist guide will lead you on an easy hike through the forest. (B,L,D)

DAY 4: DEPART PUERTO MALDONADO

Depart the rainforest lodge and return to Puerto Maldonado.

PERUVIAN AMAZON RIVER CRUISE

4 DAYS

Cruise the Amazon in style onboard the R&F Amazonas. With 12 beautiful suites and exceptional food from the onboard chef, daily activities show you the hidden corners of the Amazon Rainforest and its culture.

Prices are from per person, based on low season

HOTEL	TWIN SHARE	SOLE TRAVELLER
Superior	£2,490	£4,440

Price includes:

- Accommodation (3 nights R&F Amazonas)
- Meals as stated (B,L,D)
- Return transfers and Port tax
- Touring with local English-speaking guide

Departs selected Wednesdays.



See the Amazon on a luxury river cruise

DAY 1: ARRIVE IQUITOS

Upon arrival at Iquitos airport, you will be met and transferred to your Amazon cruise boat. Enjoy a hearty Peruvian lunch with seasonal ingredients. Afterwards, take a journey downriver to visit the native Kukama community.

DAY 2: MONKEY ISLAND – YAGUA NATIVE COMMUNITY

Enjoy a morning visit to the Monkey Island Rescue Centre, whilst this afternoon, you'll meet the Yagua native community. Discover the tribe's history and try your hand at using a 'pucuna', a traditional blowgun. Take the opportunity to plant a tree before returning to the boat for a cooking class and a visit from a local shaman. (B,L,D)

DAY 3: AMAZON RIVER

An early start this morning, as you enjoy the sunrise before journeying to a vibrant village market to stroll through the colourful stalls of produce. Later, visit the Morphosapi butterfly sanctuary, returning to the boat for a delicious lunch. The afternoon is at leisure before a sunset cruise on a skiff followed by a farewell cocktail. (B,L,D)

DAY 4: DEPART IQUITOS

Before waving goodbye to the Amazon, visit the lovely Manatee Rescue Centre to see the residents and learn how they are rehabilitated. Continue to the airport for your onward flight. (B)

BOLIVIA SALT FLATS

4 DAYS

Discover the otherworldly landscapes of Bolivia's Salar de Uyuni, exploring endless stretches of salt flats and pink-hued lagoons full of flamingos all under the watchful eye of the peaks of the snow-capped Andes.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Standard	£1,580	£2,620
Superior	£1,670	£2,740
Deluxe	£1,720	£2,820

Price includes:

- Accommodation (1 night La Paz, 1 night Siloli Desert, 1 night Uyuni)
- Meals as stated (B,L,D)
- Domestic flights (La Paz to Uyuni return)
- Transportation as stated



Marvel at the incredible salt flats

DAY 1: ARRIVE LA PAZ

Upon arrival at La Paz airport this morning, you will be met and transferred to your hotel. Peruse the Witch's Market, before visiting the Museum of Ethnography and Folklore, the cathedral, and riding on South America's longest cable car. Later, visit Moon Valley, a mysterious rock formation to the south of the city created by wind and water erosion. (L)

DAY 2: UYUNI

Take an early morning flight to Uyuni and start your adventure. Drive towards the Siloli Desert to see the impressive Stone Tree, a unique rock formation in the form of a tree. Continue to the impressive Cordillera de los Frailes, home to colourful mountains and impressive volcanic

lagoons, each varying in colour from greens and light blues to deep reds.

DAY 3: SALAR DE UYUNI

Rise early to journey into the breathtaking Salar de Uyuni, the world's largest salt flat. View the Ojos de Agua, the bubbling pools that form when the underground salt rivers rise to the surface, and the Isla Incahuasi, a fish shaped island containing ancient fossils and an array of giant cacti. Overnight in a unique salt hotel.

DAY 4: UYUNI TO LA PAZ

Transfer to the airport early this morning for your onward flight to La Paz. (B)

RIO DE JANEIRO EXTENSION

4 DAYS

Explore the most spectacular city in the world, Rio de Janeiro. From the peaks of Sugar Loaf and the Corcovado, where the iconic Christ the Redeemer stands, to the world-famous beaches of Copacabana and Ipanema.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Standard	£470	£780
Superior	£490	£840

Price includes:

- Accommodation (3 nights Rio de Janeiro)
- Meals as stated (B,L,D)
- Transportation as stated
- Touring with local English-speaking guide



Take in amazing views from the top of Sugar Loaf Mountain

DAY 1: ARRIVE RIO DE JANEIRO

Arrive in Rio de Janeiro where you will be met by your local guide and transferred to your hotel overlooking Copacabana beach. Spend the rest of the day at leisure.

DAY 2: CHRIST THE REDEEMER

Spend the morning falling under Rio's spell, exploring the city by jeep. You will start at Corcovado travelling up to the peak by cog train to the spot where the iconic Christ the Redeemer watches over the city. Stop off for a typical Brazilian barbeque lunch before continuing on by cable car to the peak of Sugar Loaf Mountain.

Here you will be rewarded with breathtaking views of the city and surrounding bays. (B,L)

DAY 3: AT LEISURE

Enjoy today at leisure – why not explore the world-famous beaches of Copacabana and Ipanema? (B)

DAY 4: DEPART RIO DE JANEIRO

Transfer to the airport for your onward flight. (B)

BUENOS AIRES EXTENSION

4 DAYS

Buenos Aires, the flamboyant capital of Argentina and also known as the Paris of Latin America. Experience all this wonderful city has to offer from the famous Tango, colonial architecture, European influences and colourful La Boca.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Standard	£850	£1,610
Superior	£990	£1,880
Deluxe	£1,040	£1,970

Price includes:

- Accommodation (3 nights Buenos Aires)
- Meals as stated (B,L,D)
- Transportation as stated
- Touring with local English-speaking guide



Stroll the streets of Buenos Aires

DAY 1: ARRIVE BUENOS AIRES

Arrive in Buenos Aires and transfer to your hotel.

DAY 2: BUENOS AIRES

Spend the day exploring Buenos Aires. Visit the vibrant districts of La Boca, San Telmo and Recoleta with a stop for a coffee and pastry at one of the city's renowned cafes. This evening enjoy dinner and watch the professionals in action in a sultry tango show. (B,D)

DAY 3: THE PAMPAS

Spend the day just outside the city on the vast, fertile grasslands known as The Pampas, on a traditional estancia (ranch). Here you'll get some insights into the life of Argentina's folk heroes, gauchos and enjoy a typical asado lunch. (B,L)

DAY 4: DEPART BUENOS AIRES

Transfer to the airport for your onward flight. (B)

USHUAIA EXTENSION

3 DAYS

Nicknamed the 'end of the world', Ushuaia nestles on the Tierra del Fuego archipelago and is the perfect base to experience the wilds of Patagonia and Antarctica.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Standard	£500	£980
Superior	£580	£1,130
Deluxe	£650	£1,280

Price includes:

- Accommodation (2 nights Ushuaia)
- Meals as stated (B,L,D)
- Transportation as stated
- Touring with local English-speaking guide



Explore this quaint city

DAY 1: ARRIVE USHUAIA

Transfer from the airport or pier to your hotel. Spend time at leisure exploring this quaint little town where the Andes meets the Beagle Channel.

DAY 2: USHUAIA

Visit Tierra del Fuego National Park located only 11km from the

city. Explore the unspoilt landscapes offering stunning scenery, learn about the ecosystem, geography and interesting history. (B)

DAY 3: DEPART USHUAIA

Transfer to the airport for your onward flight or to the pier for your Antarctica or Patagonia cruise. (B).

PATAGONIA ADVENTURE

4 DAYS

Travel to the tip of South America to explore the rugged wilds of Argentinian Patagonia. From your base in the vibrant town of El Calafate, visit two astounding glaciers – Perito Moreno and Upsala, and sail the pure, turquoise waters of Lago Argentino.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Standard	£1,090	£1,490

Price includes:

- Accommodation (3 nights El Calafate)
- Meals as stated (B,L,D)
- Return transfers
- Touring with local English-speaking guide



Discover the magnificent Perito Moreno Glacier

DAY 1: ARRIVE EL CALAFATE

Arrive in El Calafate, the heart of Argentinian Patagonia.

DAY 2: PERITO MORENO GLACIER

Travel to the spectacular Los Glaciares National Park, a protected area that encompasses a vast part of the Patagonia Continental Ice Field. Here you'll find the magnificent Perito Moreno Glacier, a juggernaut of ice constantly in motion, sliding slowly in Lago Argentino. As you watch, huge chunks will crumble from its face – a spectacular and powerful display. This afternoon, take a short boat cruise to appreciate views of the glacier from the water. (B,L)

DAY 3: UPSALA GLACIER

Spend the morning cruising the iceberg-dotted waters of Lago Argentino by catamaran, sailing towards the Upsala Glacier. Disembark at Estancia Cristina, visiting a local museum and enjoying lunch in spectacular surroundings. Later, hop in 4WD vehicles to travel along the Feruglio Cordon, stopping to take a 20 minute, panorama-filled walk up to the Upsala Glacier. Sail back across Lago Argentino to El Calafate. (B,L)

DAY 4: DEPART EL CALAFATE

Transfer to the airport for your onward flight. (B)

PATAGONIA CRUISE

5 DAYS

Aboard an elegant Cruceros Australis cruise ship, navigate through the incredible scenery of Patagonia, one of the few untouched wildernesses on the planet.

Prices are from per person, based on low season

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Cabin B	£1,990	£2,990
Cabin A	£2,640	£3,890

Price includes:

- Cabin accommodation (4 nights cruising)
- Meals as stated (B,L,D)
- Return transfers to/from pier
- Shore excursions
- Port tax

Note: Departs on scheduled dates from Sep-Apr. Also operates ex Punta Arenas and 8 day itineraries also available.



Experience high level of comfort and service whilst cruising this remote region

DAY 1: DEPART USHUAIA

Check in and embark your cruise. This evening there will be a welcome toast before sailing through the mythical Beagle Channel and cross from Argentina to Chilean territorial waters. (D)

DAY 2-4: SAILING

Spend the following days discovering the wild beauty of Patagonia, stopping at fabled spots like Cape Horn and Wulaia Bay. Continuing

through the maze of islands, visit a number of glaciers, frozen giants that guard the southern flank of the Fuegian Archipelago, before entering the legendary Strait of Magellan. (B,L,D)

DAY 5: ARRIVE PUNTA ARENAS

Last stop is the Isla Magdalena and its boisterous Patagonia penguin colony before docking at Punta Arenas and disembarking. (B)



ANTARCTICA

King Penguins on the move on South Georgia

The last frontier of travel surely must be Antarctica, and your journey begins as you cross the vastness of the Southern Ocean. This pristine wilderness remains an adventurer's wonderland, remote, and untamed, from the stunning ethereal beauty of a gigantic iceberg, to the abundance of wildlife and tales of explorers from a bygone era. Antarctica is an awe-inspiring destination unlike any other.

Antarctica has a short season and the best time to travel is between November and March. Begin the season with birds and penguins courting and mating, whilst December and January experience 20 hours of sunshine, warmer temperatures, and the ice melting. Later in the season is the time for whale watching and seeing the penguin chicks fledging, while temperatures begin to drop again.

Life on an expedition cruise is unlike regular cruising, you will have the chance to enjoy lectures and workshops presented by the experienced Expedition Team whilst at sea. Spend time on deck looking for wildlife. Enjoy multiple landings, Zodiac cruises and have the choice of sea kayaking, paddle program (offered on some

voyages), stand up paddle boarding, camping and Flightseeing (Ultramarine voyages only).

The vessels selected in the following pages are well-known, award winning and small. The fleet can accommodate between 128 to 199 passengers making it ideal for Antarctica expeditions. Small ships can take you to areas that larger vessels are unable to reach. Not all landings can accommodate large groups so smaller ships mean smaller groups thus leaving a smaller environmental footprint.



HIGHLIGHTS

Antarctic Peninsula



The Antarctic Peninsula is a 1,300 km stretch of land and ice extending northward from the Antarctic continent towards South America. It's an exquisite environment of isolation, rich wildlife, history and awe-inspiring landscapes.

South Georgia



Home to abundant wildlife including thousands of king penguins, Antarctic fur seals and giant petrels, stunning scenery of gigantic mountains, long ridges and numerous fjords and bays. Also, home to abandoned whale stations and the final resting place of the legendary Polar explorer, Sir Ernest Shackleton.

Falkland Islands



The Falklands are known for their wildlife (such as penguins and the largest Black Browned Albatross colony in the world) and dramatic history. Located 400km northeast of Tierra del Fuego, they consist of East and West Falkland which are separated by Falkland Sound.

OCEAN ADVENTURER

The Ocean Adventurer is a comfortable 128 passenger vessel with spacious cabins with exterior views via portholes or windows. Built in 1976 and extensively refurbished in 2017, it is a longtime favourite with polar travellers. The vessel has ample outdoor deck space for those unbelievable wildlife sightings and numerous cosy spots to socialise onboard.



Observation Deck

Bridge Deck

Captain's Deck

Upper Deck

Main Deck

Lower Deck

SHIP FACILITIES

- 87 staff & crew
- Polar Boutique
- Library
- Lounge Area & Lecture Theatre
- Dining Room
- Gym
- Medical Clinic
- Outdoor Jacuzzi

ACCOMMODATION

- 8 cabin categories
- 65 cabins
- Private bathroom with shower
- Hairdryer
- TV
- Life Jackets

OCEAN DIAMOND

The Ocean Diamond is among the largest in this small fleet and one of the fastest ships in Antarctica. With a maximum of 189 passengers, with two stabilisers and an ice-strengthened hull, it is ideal for polar expeditions. All cabins are elegantly furnished and offer exterior views via portholes or windows.



Observation Deck

Captain's Deck

Upper Deck

Main Deck

Lower Deck

Crew Deck

SHIP FACILITIES

- 144 staff & crew
- Polar Boutique
- Library
- Observation Lounge
- The Club
- Auditorium
- Dining Room
- Gym
- Medical Clinic
- Sun Deck
- Spa

ACCOMMODATION

- 7 cabin categories
- 102 cabins
- Private bathroom with shower
- Hairdryer
- TV & DVD
- Refrigerator
- Life Jackets

WORLD EXPLORER

The World Explorer is one of the newest in the fleet offering refined comfort with six tiers of deluxe accommodation and purposely built for Polar expeditions. Every suite has either a private walk-out or French balcony for direct ocean views. It is also one of the fastest ships in the fleet and has plenty of public areas to unwind. The World Explorer takes a maximum of 172 passengers.



Deck 8

Deck 7

Deck 6

Deck 5

Deck 4

Deck 3

SHIP FACILITIES

- 130 staff & crew
- Polar Boutique
- Library
- Lounge Area & Lecture Theatre
- Restaurant
- Gym
- Pool & Sauna
- Outdoor Track
- L'Occitane Spa
- Medical Clinic

ACCOMMODATION

- 6 cabin categories
- 86 cabins
- Private bathroom with shower
- L'Occitane Bathroom Amenities
- Hairdryer
- Refrigerator
- TV
- State of the art 'infotainment' system
- Life Jackets

ULTRAMARINE

The newest ship in the fleet and launching in 2020, the Ultramarine is set to deliver the ultimate polar expedition experience. The 199-passenger vessel will offer spacious suites, breathtaking public spaces and more outdoor wildlife viewing spaces than any other ship its size.



Deck 7

Deck 6

Deck 5

Deck 4

Deck 3

Deck 2

SHIP FACILITIES

- 140 staff & crew
- Polar Boutique
- Panorama Lounge & Bar
- Auditorium
- Restaurant
- Sauna & Spa
- Fitness Centre
- Medical Clinic
- Twin Engine Helicopters

ACCOMMODATION

- 9 cabin categories
- 73 cabins
- TV
- Refrigerator
- Private bathroom with shower & heated floors
- Life Jackets



Whale watching whilst on a Zodiac cruise

ANTARCTICA EXPRESS FLY CRUISE

8 DAYS

In just over two hours fly from Punta Arenas to King George Island, you are at the gates of the White Continent. Ideal for clients short on time and for others who wish to avoid sailing across the Drake Passage. Cruise for 6 days along the Antarctic Peninsula with its ice-filled fjords and spectacular icebergs whilst marvelling at the wildlife.

TOUR HIGHLIGHTS

- ✓ Fly over the legendary Drake Passage
- ✓ Commence exploring straight away
- ✓ Breathtaking scenery

Prices are from per person, based on Ocean Adventurer

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Lower Deck Twin	£12,800	£25,600
Main Deck Porthole	£13,200	£26,400

Contact us for pricing on other Quark Vessels, cabin types and specific scheduled departure dates.

Price includes:

- Shipboard accommodation 6 nights
- Hotel accommodation 2 nights
- Meals as stated (B,L,D)
- Shore excursions with Expedition Leaders
- Group transfers on Days 1, 2 & 7 in Punta Arenas
- Charter flights to and from King George Island
- Service taxes and port charges

Note: Departs scheduled dates from Dec 2021 – Mar 2022 aboard Ocean Adventurer & World Explorer.

DAY 1: ARRIVE PUNTA ARENAS

Arrive in Punta Arenas and transfer to your hotel. This evening enjoy a welcome dinner and briefing about preparing for your embarkation day. (D)

DAY 2: KING GEORGE ISLAND & EMBARKATION

Board your charter flight to Antarctica. Cross the legendary Drake Passage in only a few hours and experience your first glimpse of the dramatic Antarctic landscapes as the plane descends for landing in the South Shetland Islands. After landing, walk 1.6km to the shore, before being transferred by Zodiac to your ship to set sail for the Antarctic Peninsula. (B,L,D)

DAY 3-6: ANTARCTIC PENINSULA & SOUTH SHETLAND ISLANDS

Experience the wonder of Antarctica as your ship cruises around the Peninsula and South Shetland Islands. Spend the

days exploring as each day and landing will be different as it is dependent on weather. Your Captain and Expedition Team are on hand to keep a lookout for whales, seabirds and any new sightings. Whilst on board attend lectures presented by a team of experts who will deepen your experience with explanations of the glaciology, history, and wildlife of the region. (B,L,D)

DAY 7: DISEMBARKATION & FLY TO PUNTA ARENAS

After a week of exploring, bid farewell to your Expedition Team and disembark at King George Island. Return to Punta Arenas on the two-hour flight across the Drake Passage. On arrival in Punta Arenas, you will be transferred to your hotel. Remainder of the day and evening is at leisure. (B)

DAY 8: DEPART PUNTA ARENAS

Your arrangements will end after check-out this morning. (B)



Gentoo Penguins out and about exploring

ANTARCTIC EXPLORER

11 DAYS

Embark on an exceptional voyage to explore some of the most remote and wildest places on earth. This is a classic voyage of the Antarctic Peninsula featuring abundant wildlife and spectacular scenery.

TOUR HIGHLIGHTS

- ✓ Dramatic scenery
- ✓ Countless wildlife spotting opportunities
- ✓ Setting foot on the White Continent

Prices are from per person, based on Ocean Diamond

CATEGORY	TWIN SHARE	SOLE TRAVELLER
Obstructed View	£10,700	£13,200
Window	£11,500	£13,200

Contact us for pricing on other Quark Vessels, cabin types and specific scheduled departure dates.

Price includes:

- Shipboard accommodation 10 nights
- Hotel accommodation 1 night
- Meals as stated (B,L,D)
- Shore excursions with Expedition Leaders
- Group transfers on Days 1, 2 & 11 in Ushuaia
- Service taxes and port charges

Note: Departs scheduled dates from Dec 2021 – Mar 2022 aboard Ocean Diamond, Ocean Adventurer, World Explorer, Ultramarine.

DAY 1: ARRIVE USHUAIA

Arrive in Ushuaia and transfer to your hotel.

DAY 2: EMBARKATION DAY

Morning at leisure before embarkation commences in the late afternoon. Sail down the historic Beagle Channel. (B,L,D)

DAY 3-4: CROSSING THE DRAKE PASSAGE

Cross the legendary Drake Passage. (B,L,D)

DAY 5-8: SOUTH SHETLAND ISLANDS & ANTARCTIC PENINSULA

Each day explore local bays, channels and landing sites by Zodiac. Your Expedition Team will take care of you at each landing, whether you are hiking the Antarctic landscape, visiting a research station or consorting with Chinstrap, Adélie and Gentoo penguins, all of which can be found here. Keep an eye out for Weddell, Fur, Crabeater and Leopard seals as well

as curious whales, such as humpbacks, fins, or perhaps orcas while on a Zodiac cruise. Each excursion will present a new collection of creatures and scenery to delight you and keep your camera busy. (B,L,D)

DAY 9-10: CROSSING THE DRAKE PASSAGE

The journey back across the Drake Passage provides final opportunities to enjoy the crisp Antarctic air. Spend time on the deck, watching for seabirds and scouting for whales and enjoy presentations by your Expedition Team. (B,L,D)

DAY 11: DISEMBARK IN USHUAIA

Disembark after breakfast where your expedition ends. (B)





Spectacular South Georgia and its King Penguins

SOUTH GEORGIA & ANTARCTIC PENINSULA

16 DAYS

Explore both the Antarctic Peninsula and South Georgia on this 16-day voyage. South Georgia is considered the 'Galapagos of Antarctica' with its beaches teeming with king penguins and elephant seals. Visit the historic sites of past explorers as well as Shackleton's final resting place.

TOUR HIGHLIGHTS

- ✓ Encounter King Penguins
- ✓ Pay respects at Shackleton's resting place
- ✓ Rich wildlife of South Georgia – the Galapagos of Antarctica

Prices are from per person, based on Ocean Diamond		
CATEGORY	TWIN SHARE	SOLE TRAVELLER
Obstructed View	£16,600	£20,400
Window	£17,500	£20,400

Contact us for pricing on other Quark Vessels, cabin types and specific scheduled departure dates.

Price includes:

- Shipboard accommodation 15 nights
- Hotel accommodation 1 night
- Meals as stated (B,L,D)
- Shore excursions with Expedition Leaders
- Group transfers on Days 1, 2 & 16 in Ushuaia
- Service taxes and port charges

Note: Departs scheduled dates from Dec 2021 – Feb 2022 aboard Ocean Diamond, Ocean Adventurer, World Explorer, Ultramarine.



DAY 1: ARRIVE USHUAIA
Arrive in Ushuaia and transfer to your hotel.

DAY 2: EMBARKATION DAY
Morning at leisure before embarkation commences in the late afternoon. Sail down the historic Beagle Channel. (B,L,D)

DAY 3-6: AT SEA
As we make the passage east, participate in the many activities and lectures available on board and become acquainted with the ship and Expedition Team. Keep your eyes peeled for the many whales that inhabit these waters. (B,L,D)

DAY 7-8: SOUTH GEORGIA
South Georgia is one of the most fertile breeding grounds in the world for sub-Antarctic wildlife, with beaches blanketed with penguins and seals. It's also a bird paradise, as burrowing seabirds, albatross and petrels can be seen in abundance. Once a popular base for whalers and sealers, is also scattered with abandoned relics and evidence of human activity from centuries gone by. Your Expedition Team will help bring those days to life while you visit old whaling stations and enjoy presentations on the South Georgia of then and now. One of the most significant sites you will visit on the island is Grytviken. This settlement is the first whaling stations established in sub-Antarctic waters. Many travelers find that this place has a special appeal, as it is the site of the grave of Sir Ernest Shackleton, one of the most famous Antarctic explorers. (B,L,D)

DAY 9-10: AT SEA
Say goodbye to the king penguins, as your next destination is Antarctica. Spend the days at sea preparing yourself for the wildlife and landscapes that will soon surround you. (B,L,D)

DAY 11-13: ANTARCTIC PENINSULA
Experience some of the most unique wildlife viewing and inspiring scenery as you reach the White Continent. You will discover that Antarctica is a land of extremes. Your Expedition Team will take care of you at each excursion, whether you are Zodiac cruising, visiting a historical site or consorting with penguin colonies. Chinstrap, Adélie and Gentoo penguins are found here, along with Weddell, Fur, Crabeater and Leopard seals. Keep a lookout for Antarctic whales, such as Minkes, while on a Zodiac cruise. Each day and each excursion will present a new collection of creatures to delight you and keep your camera busy. (B,L,D)

DAY 14-15: CROSSING THE DRAKE PASSAGE
The journey back across the Drake Passage provides final opportunities to enjoy the crisp Antarctic air. Spend time on the deck, watching for seabirds and scouting for whales and enjoy presentations by your Expedition Team. (B,L,D)

DAY 16: DISEMBARK IN USHUAIA
Disembark after breakfast where your expedition ends. (B)



Sunrise in Antarctica

TOTALITY IN ANTARCTICA, SOUTH GEORGIA & FALKLAND ISLANDS

20 DAYS

Capture the magic of Antarctica, Falkland Islands and South Georgia as you embark on a once in a lifetime event to witness the total eclipse of the sun.

TOUR HIGHLIGHTS

- ✓ Experience the Total Solar Eclipse in Antarctica
- ✓ Travel with a special guest expert
- ✓ Once in a lifetime event

Prices are from per person, based on Ocean Diamond		
CATEGORY	TWIN SHARE	SOLE TRAVELLER
Obstructed View	£20,900	£25,500
Window	£22,100	£25,500

Contact us for pricing on other cabin types.

Price includes:

- Shipboard accommodation 19 nights
- Hotel accommodation 1 night
- Meals as stated (B,L,D)
- Shore excursions with Expedition Leaders
- Group transfers on Days 1, 2 & 20 in Ushuaia
- Service taxes and port charges

Note: Departs 25 November 2021. A 17-day itinerary aboard World Explorer departing 26 November 2021 also available. Contact us for more details.



DAY 1: ARRIVE USHUAIA
Arrive in Ushuaia and transfer to your hotel.

DAY 2: EMBARKATION DAY
Morning at leisure before embarkation commences in the late afternoon. Sail down the historic Beagle Channel. (B,L,D)

DAY 3-4: CROSSING THE DRAKE PASSAGE
Cross the legendary Drake Passage. (B,L,D)

DAY 5-7: SOUTH SHETLAND ISLANDS & ANTARCTIC PENINSULA
Each day explore local bays, channels and landing sites by Zodiac. Your Expedition Team will take care of you at each landing, whether you are hiking the Antarctic landscape, visiting a research station or consorting with Chinstrap, Adélie and Gentoo penguins, all of which can be found here. (B,L,D)

DAY 8-9: AT SEA
Say goodbye to the Antarctic Peninsula, as your next destination is the Scotia Sea, between the South Orkney Islands and South Georgia, where you'll witness a rare natural phenomenon: an eclipse of the sun in Antarctica. Enjoy expert presentations and workshops on astronomy, meteorology and other related topics to help prepare you for that once-in-a-lifetime event. (B,L,D)

DAY 10: SOLAR ECLIPSE AT SEA
Early this morning, you will be summoned on deck to witness an extraordinary, much-awaited moment: a solar eclipse, the very brief period (1 minute, 40

seconds) when the moon blocks the sun's light, plunging the polar regions into darkness. Every guest will be provided with a pair of eclipse glasses before the momentous event. (B,L,D)

DAY 11-14: SOUTH GEORGIA
South Georgia is one of the most fertile breeding grounds in the world for sub-Antarctic wildlife, with beaches blanketed with penguins and seals. Once a popular base for whalers and sealers, it is also scattered with abandoned relics and evidence of human activity from centuries gone by. Visit the site of the grave of Sir Ernest Shackleton, one of the most famous Antarctic explorers. (B,L,D)

DAY 15-16: AT SEA
Say goodbye to the King penguins, as your next destination are the Falkland Islands. Spend the days at sea preparing yourself for the abundant wildlife and rugged feel of this sub-Antarctic region. (B,L,D)

DAY 17-18: FALKLAND ISLANDS
The archipelago contains two main islands, East Falkland and West Falkland, which you will explore during daily Zodiac excursions and landings. (B,L,D)

DAY 19: AT SEA
After more than two weeks of endless wildlife encounters, your journey home begins. (B,L,D)

DAY 20: DISEMBARK IN USHUAIA
Disembark after breakfast where your expedition ends. (B)

Flying in style

At Wendy Wu Tours, we pride ourselves on the strong relationships we have with our airline partners. We can offer you not only the most convenient flights to complement your tour, but the best value too. We believe that your flights are an essential part of your holiday experience, and so our carefully selected airlines offer the utmost comfort, allowing you to arrive relaxed, refreshed and raring to go! All of our tour prices include return international economy class flights, but if you're celebrating or just fancy treating yourself, upgrading your cabin class is a great option.



Avianca Economy Class

ECONOMY CLASS

Offering a comfortable seat, in-flight entertainment and meal service, the economy cabin varies little between airlines. You can expect to find the following:

- Legroom between 31 and 33 inches
- Personal screen with on-demand entertainment and headphones
- In-flight meals, catering for dietary requirements
- Complimentary baggage allowance



Air France Premium Economy

PREMIUM ECONOMY

Some airlines offer a Premium Economy option on their international flights. With a dedicated cabin and more spacious seating, Premium Economy offers an improved experience over Economy, but without the price tag of Business Class. Perks of Premium Economy include:

- 1-2 extra inches of seat width, 2-3 inches of extra legroom and 2-3 inches extra seat recline
- Adjustable head rests, leg rests or lumbar support
- Larger personal screens
- Premium food service
- Increased complimentary baggage allowance



LATAM Business Class

BUSINESS CLASS

Found mostly on long-haul, international routes, those who upgrade to Business Class can expect significantly more comfort and amenities than Economy and Premium Economy. You'll have:

- A dedicated check-in and Business Class lounge access
- Fast track through airport security
- Varying greatly between airlines, Business Class seats range from recliner seats to flatbed seats to 'suites'
- Large personal screens and extra viewing options
- Premium dining and wine service
- Increased cabin crew to passenger ratio
- Extra baggage allowance
- Luxury amenity kit



British Airways First Class

FIRST CLASS

Long-haul First Class is the ultimate travel luxury, with optimum levels of comfort and service on whichever airline you choose. You can expect:

- Dedicated check-in and fast track through airport security
- Access to exclusive First Class lounges
- A flatbed seat or 'suite' with extra space and privacy compared to Business Class
- Exclusive cabin and more specialised service
- Premium dining and wine service
- Luxury amenity kit including pyjamas

Note: Aircraft on board facilities differ between aircraft type and can be changed at short notice by the airline. When upgrading your seat, the advertised on board facilities are only guaranteed on the long-haul flight. On domestic or short-haul flights the configuration and facilities will differ to those on your long-haul flights.

Preferred Airline Partners



BRITISH AIRWAYS

Wendy Wu Tours is delighted to be a British Airways preferred partner, which means we can offer you its most competitive fares. Enjoying the airline's strong reputation for service, comfort and entertainment, you can fly direct from London Heathrow or London Gatwick to Lima, Rio de Janeiro, Buenos Aires, Santiago or San Jose in Costa Rica.



LATAM AIRLINES

LATAM offers the most extensive flight network in Latin America. There are daily flights from London Heathrow to Sao Paulo, with onward connections to Colombia, Chile and Argentina. On LATAM flights everyone, including economy class passengers, enjoys ergonomic reclining seats with adjustable headrests, along with its excellent in-flight entertainment systems.



AVIANCA AIRLINES

Recently awarded the Skytrax Best Airline in South America, Avianca has been certified with a 3-star airline rating for the quality of its seating, food, beverages and cabin staff service. It operates daily direct flights from London Heathrow to Bogota and beyond, connecting to Peru, Ecuador and the rest of Latin America.



KLM ROYAL DUTCH AIRLINES

Departing from a wide network of 16 regional airports throughout the UK, KLM operates flights via Amsterdam to Peru, Colombia, Chile, Brazil, Ecuador and Argentina. In addition, KLM combines with Air France to form part of Europe's largest airline group, offering a very comprehensive range of flight options to and from Latin America.

Other airline partners to Latin America include: Air France, Air Europa and Iberia.

Your questions answered

A selection of our most frequently asked questions.

BEFORE YOU TRAVEL



Q. How soon after making our booking will we receive confirmation?

A. Once we have received your deposit payment, we will send you a confirmation invoice within 24 hours.

Q. Do you send us information about the destinations we will visit?

A. It is essential that you read the relevant tour dossier before booking, which you can find on wendywutours.co.uk, or we can arrange for one to be sent to you. If there are any particular challenges, such as the length of time spent on your feet, journey times or accommodation standards, they will be explained in these concise trip notes. Two weeks before you travel, you will receive a detailed day-by-day itinerary, a travel guide as well as a phrasebook with your final documents.

Q. Will I know which hotels I will be staying in before I go?

A. Hotel details will be sent with your final documents around two weeks prior to departure. Note that these may be subject to change. Hotels generally range from 3-4 stars. In more remote areas, accommodation may be of a lower standard and may not have all western amenities. Rest assured that all hotels used by Wendy Wu Tours are regularly inspected by our staff and our partners to ensure that standards meet your needs. If you require an early check-in or late check-out for your arrival and departure days, please contact us.

Q. Do I need a visa?

A. Visas are currently not required in any Latin American countries for holders of UK British Citizen passports. If you do require a visa this will need to be arranged yourself at your own expense. You will need a minimum of 12 months validity from your return date on your passport to travel. Keep up to date with the

latest visa requirements at fco.gov.uk.

We have a detailed visa section located on our website with comprehensive instructions on how to obtain a visa for the country you are visiting, this information can be found here <https://www.wendywutours.co.uk/help-and-advice/passports-and-visas/>

Q. Do I need travel insurance?

A. Your protection and safety are our main priority. That's why having adequate travel insurance is a condition of booking with us for all the destinations you plan to travel to. Your travel insurance policy must include comprehensive cover for COVID-19.

Q. What vaccinations do I need?

A. Vaccination requirements often change, therefore for up to date information please refer to www.fitfortravel.nhs.uk and always seek your doctor's advice. You may also need to comply with local requirements to undertake COVID-19 tests.

Q. How fit do I need to be?

A. Our group tours are graded on each page with a Physical Rating to reflect the level of fitness required. The specific reasons for a particular grading for each tour are clearly described in the Tour Dossiers which you can find on our website. Please contact us if you require any advice. Our range of Private tours is more flexible and may better cater for individual needs. Ask us for more details.

Q. What size are your tour groups?

A. The group size on our Latin America Classic tours and Go Beyond tours is a maximum of 18 passengers. Where available, on our group tours we operate a seat-and-a-half policy, allowing you to travel in comfort.

Q. Do you run guaranteed departures?

A. Group tours are guaranteed to run subject to a minimum of 10 passengers. A National Escort will accompany each group of 10 or more. We will endeavour to run groups of a smaller size if viable to do so..

Q. As a single traveller, will I have to pay a single supplement?

A. On our tours we offer a 'Happy to Share' option, where you don't have to pay a single supplement if you are willing to share with another tour member of the same gender. You will be introduced to your share partner on arrival at the start of the tour. Happy to Share is on request when booking less than 75 days before departure. Alternatively a private room of your own is available on any of our tours at an extra cost. Please check the tour pages or our website for details.

Q. What is the maximum luggage allowance on your tours?

A. Your main suitcase or backpack must not exceed 20kg and your hand luggage must not exceed 5kg as this is the maximum allowance on internal flights and trains.

On our Panoramic Peru and Ultimate South America tours, you will visit Machu Picchu. Please note that hand luggage on board the train to the citadel should not exceed 5kgs and measure no more than 40 cm x 35 cm x 20 cm.

Q. What currency should I take?

A. We recommend you take the local currency and a credit/debit card. If travelling to more than one country it may also be advisable to bring some US dollars to exchange locally. We do not recommend travellers cheques. Please ensure you have sufficient funds to pay for personal expenses such as drinks, snacks, souvenirs and optional extras.

Q. When is the best time to travel?

A. Our group tour dates are based on the best time to travel in each destination, however as Latin America is such a large and varied continent there will be drastic differences between and even within countries, sometimes on the same tour. See individual tour pages and tour dossiers in this brochure for further information about the seasons and climate in each destination.

Q. Do you allow children on your tours?

A. We allow children 12 years and over on most of our group tours. Alternatively, private tours offer greater flexibility whilst on tour and are suitable for any age group. Any of our tours can be enjoyed as a private tour.

Q. Will I be travelling with passengers from other countries?

A. Our passengers are mainly from the UK, Ireland, Australia and New Zealand. Occasionally we are joined by English speaking passengers from other countries.

Q. What sort of vehicles do you use?

A. We use a variety of transportation to operate your itinerary at the best pace and to give you an authentic travel experience so you are not always 'removed' from the locals. The same advice applies to all modes of transport. Carry all valuables with you at all times – a money belt is recommended – and make sure a passenger remains with your belongings at all times. Keep a lock on your main luggage.

Domestic Flights We use a number of different domestic carriers within Latin America. Planes are very similar to what you would travel on at home with allocated seats. Depending on flight duration meals may/may not be provided. Group members may not necessarily be seated together. The flight schedule of domestic airlines changes frequently, hence all domestic flights that appear in your itinerary are subject to change. Please ensure that all valuables and any medications you may need for the rest of the day are carried in your hand luggage. The luggage limit is 20kg per passenger, and bags must be locked. Airlines currently do not allow liquids (alcohol, spirits, wine, water, perfume etc) or sharp objects to be carried onboard the aircraft in hand luggage and these will be confiscated. Wendy Wu Tours issues all domestic flight tickets in Latin America, and tickets will be handled by your national escort and given to each passenger just prior to your flight.

Coaches Our coaches are comfortable, air-conditioned vehicles. It is recommended that where seatbelts are available customers must use them and remain seated at all times whilst the vehicle is moving. Wendy Wu Tours cannot guarantee that vehicles will be fitted with operable seatbelts. There will also be some instances where smaller vehicles such as jeeps are used to access certain areas. If this is the case this will be stated in your itinerary.

Trains Panoramic Peru and Ultimate South America tours, will include an exciting train journey through the mountains, as part of the itinerary, either the Vistadome train or the Titicaca train. These are comfortable trains, through incredible landscapes and will be a real highlight of your trip. Your guide will try to organise the whole group to be seated in the same carriage but in busy periods of travel this may not be possible.

Boats Some itineraries include time spent touring by boat. To take part in any boat ride, you need to be of average mobility to be able to climb on and off all these boats unaided; able to disembark onto makeshift docks without handrails, or onto uneven riverbanks.

Q. Is there a dress code on your tours?

A. Our dress code is very relaxed; however, please note that clothing covering the arms and legs is more appropriate when visiting religious buildings and smart casual clothes are recommended for evenings. Please see our South America Travel Guide for a full suggested packing list, which can be found at www.wendywutours.co.uk/help-and-advice/faqs/

Q. Are meals included?

A. All meals (excluding beverages) are included in our group tours except where stated. Please note that in remote areas, meals may be simple

WHILE ON TOUR

and choices limited. Meals included in Private tours are stated in the itinerary and include several free evenings, offering flexibility for those who wish to explore local restaurants. If you book a fully inclusive Classic Tour your first meal will be dinner on the day of arrival and will end with breakfast on the normal day of departure. Any additional meals will be at your own expense and no refund will be made for any meals missed. You will sample a range of local cuisine with occasional western meals, and meals are usually taken at local restaurants.

Q. Are there shopping opportunities on your tours?

A. There will be an array of shopping opportunities for those who love to seek out a bargain. We encourage all passengers to enjoy their local shopping expeditions but to take care and be wise when purchasing.

Q. Can special requests be arranged?

A. If you have any special requests such as dietary requirements, or if you wish to celebrate an event, please notify us at the time of booking and we will do everything possible to ensure your requests are met. Please note that special requests cannot be guaranteed.

Q. What hours of the day do your tours operate?

A. They generally start about 8am and end shortly after your evening meal. Occasionally earlier starts are required to meet flight departures or to visit sights at the best time of day.

Q. How do standards abroad compare with the UK?

A. We will do our best to ensure that your holiday is safe and trouble free and we are continually working with our local partners to maintain and improve health and safety standards. Travelling abroad involves new places and new experiences and sometimes this means different safety and hygiene standards to those we are used to in the UK. We therefore ask that you take care; pay attention at all times and use your common sense. You are also requested to refer to notices and follow advice from your National Escort or local guide.

Q. How does the tipping system work on your tours?

A. Tipping is expected Latin America. However this can often lead to awkwardness in knowing when it is appropriate to tip and how much, as well as ensuring you have a suitable amount of change available at the time. For your convenience, and based on many years of experience, Wendy Wu Tours operates a kitty system on our group tours so your National Escort will look after this aspect of your trip for you. It also ensures that the amounts paid are reasonable for you but still fair for the local people. The amount is stated on each group tour page (and will be advised again in your final documents).

Any additional tipping on any of our tours is welcomed at your discretion. Please feel free to tip restaurant staff, porters, or local guides if they performed a special service for you. For tours with fewer than 10 passengers, tipping will be slightly higher than stated on the group tour pages.

Health & Safety

Your health, safety and well-being on holiday are of paramount importance to us. Wendy Wu Tours is a fully insured and bonded tour operator with comprehensive public liability cover. Working closely with an independent health and safety organisation, the Wendy Wu Tours team carries out health and safety checks on accommodation, transport and excursions; and works with our destination partners and suppliers towards improving health and safety standards throughout the regions in which we operate. All travellers should be aware that safety standards vary across the different regions we visit and may not match the standards we enjoy in the UK. In the unlikely event of a problem or emergency on tour, Wendy Wu Tours has a Crisis Management process in place to support all of our customers. We also have a dedicated 24 hour emergency support number.

COVID-19 Precautions

We have established a set of firm but practical safety requirements for our overseas partners to follow in 2021 and for as long as COVID-19 is a threat. These are designed to help protect you as well as our local teams of drivers, guides, National Escorts and others. Guided by the UNWTO (United Nations World Tourism Organisation) and WTTC (World Travel & Tourism Council) as well as local government regulations, our safety protocols cover all aspects of touring, be it travelling, sightseeing, mealtimes or your hotel stays. Measures include personal protection, extensive disinfecting and social distancing. Please see our website for full details, as these are likely to change and evolve over time. Needless to say, for your own protection you will be expected to follow the rules and regulations laid down by the health authorities in your host destination. Rest assured that we will do everything possible to keep you safe on your holiday, while also helping you enjoy every moment along the way!



Booking your trip

We want to make it as straightforward as possible to book your Wendy Wu holiday. It should be as simple as 1–2–3.

1. Choose your tour

Select from this brochure or browse our website to see our full range of award-winning tours and choose the style of travel that suits you. You will also find detailed information in our tour dossiers to make sure the tour is appropriate for you.

2. Speak to an expert

Get in touch with one of our expert travel consultants who will be able to answer any of your questions, check availability instantly and confirm prices.

3. Make a booking

Did you know you can book most of our tours on our website? Otherwise give us a call or visit your preferred travel agent to pay a deposit and secure your booking from £350pp. Final payment is usually due 75 days before departure.



Your loyalty matters

Many of our customers enjoy the Wendy Wu Tours experience so much that they travel with us again and again and are happy to recommend us to their friends and family.

BECOME A WENDY WU TOURS VIP

Our Wendy Wu VIP loyalty scheme will get you exclusive offers and updates before anyone else plus you'll move up membership levels with every new trip you book – which means bigger savings!

Bronze VIP
£100 per person discount
When you book your
2nd Wendy Wu holiday



Silver VIP
£150 per person discount
When you book your
3rd Wendy Wu holiday



Gold VIP
£200 per person discount
When you book your 4th
or more Wendy Wu holiday



Terms and conditions apply. Refer to our website for full details.

RECOMMEND A FRIEND

We'll send you a gourmet hamper as a thank you for the first booking we receive. Plus for every subsequent booking, we'll send you £50 worth of shopping vouchers.



WENDY WU TOURS BOOKING CONDITIONS

The following booking conditions form the basis of your contract with Wendy Wu Tours Ltd, Ground Floor, Cottons Centre, Cottons Lane, 47-49 Tootley St, London SE1 2QG, company number 05107061. Please read them carefully as they set out our respective rights and obligations. By asking us to confirm your booking, you confirm that you have had the opportunity to read and have read these booking conditions, the brochure and tour dossier and agree to be bound by them.

These booking conditions only apply to holiday arrangements which you book with us in the UK and which we agree to make, provide or perform (as applicable) as part of our contract with you. All references in these booking conditions to "holiday", "booking", "contract", "package", "tour" or "arrangements" mean such holiday arrangements unless otherwise stated. For tailor-made holidays, please refer to our Wendy Wu Tailor Made brochure and terms and conditions, or visit our website. In these booking conditions, "you" and "your" means all persons named on the booking (including anyone who is added or substituted at a later date) or any of them as the context requires. "We", "us" and "our" means Wendy Wu Tours Limited.

1. Your Holiday Contract

The first named person on the booking ("lead name") must be authorised to make a booking on the basis of these booking conditions by all persons named on the booking and by their parent or guardian for all party members who are under 18 when the booking is made. By making a booking the lead name confirms that he/she is so authorised. The lead name is responsible for making all payments due to us and to indemnify us for the liability of all party members. The lead name must be at least 18 when the booking is made. After we receive your booking request and all appropriate payments (see clause 4 "Payment" below), if the arrangements you wish to book are available, we will issue a confirmation invoice. A binding agreement will come into existence between us when we email your confirmation invoice to the "lead name" or your Travel Agent. Your invoice will be sent to your travel agent or the lead name on the booking if you have booked direct with us. Please check this invoice carefully as soon as you receive it. Contact us immediately if any information which appears on the confirmation or any other document appears to be incorrect or incomplete as it may not be possible to make changes later. We regret we cannot accept any liability if we are not notified of any inaccuracies (for which we are responsible) in any document within ten days of our sending it out (five days for tickets). We will do our best to rectify any mistake notified to us outside these time limits but you must meet any costs involved in doing so. If you wish to change or cancel any arrangements later you may have to pay an amendment or cancellation charge (See clause 8).

We both agree that English Law (and no other) will apply to your contract and to any dispute, claim or other matter of any description which arises between us ("claim") (except as set out below). We both also agree that any claim (and whether or not involving any personal injury) must be dealt with under the ABTA arbitration scheme (if the scheme is available for the claim in question and you wish to use it – see clause 13) or by the Courts of England and Wales only unless, in the case of Court proceedings, you live in Scotland or Northern Ireland. In this case, proceedings can either be brought in the Courts of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and claim governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply).

2. Your financial protection

We provide full financial protection for our package holidays. For flight-based holidays this is through our Air Travel Organiser's Licence (ATOL number 6639) issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive package* from us, you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you, and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an

alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

*The flights and flight-inclusive packages we arrange are ATOL protected providing they are made available in the UK. For further information visit the ATOL website at www.atol.org.uk.

We are a member of ABTA (ABTA number W7994). If your package holiday does not include a flight, protection is provided by way of a bond held by ABTA The Travel Association 30 Park Street London SE1 9EQ www.abta.co.uk.

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, you will benefit from all EU rights applying to packages. We will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, we have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that we become insolvent. More information on key rights can be found by visiting <https://www.legislation.gov.uk/ukdsi/2018/9780111168479/contents>.

3. Your Holiday Price

Please note, changes and errors occasionally occur. You must check the price of your chosen holiday at the time of booking. The cost of your travel arrangements was calculated using known costs and exchange rates of £1 to 1.25USD in July 2020. We reserve the right to increase and correct errors in advertised prices at any time before your holiday is confirmed. We will advise you of any error which we are aware of and inform the new applicable price at the time of booking. Once the price of your chosen holiday has been confirmed at the time of booking, it will not be subject to change.

4. Payment

In order to confirm your chosen holiday, a non-refundable deposit of at least £350.00 per person (or full payment if booking within 75 days of departure) must be paid at the time of booking. In some cases the amount of deposit may be higher: where, for example, we need to pre-purchase flights tickets, accommodation or other services and in the case of our flight upgrade special offers, to which early airline ticketing may apply – please see the terms and conditions of individual special offers for further information. The balance of the holiday cost must be received by us not less than 75 days prior to departure. This date will be shown on the confirmation invoice. Reminders are not sent. Our preferred method of deposit payment is by bank debit card or credit card. Balance payment may be made by bank debit card, credit card or cheque (providing there is time to clear it to meet the payment schedule shown above - you should allow 5 working days for clearance from the time we receive it). If we do not receive all payments due in full and on time, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date. Except for flight inclusive bookings, all monies you pay to one of our authorised travel agents for your holiday with us will be held by the agent on your behalf until a contract between us comes into existence. After that point, your agent will hold the monies on our behalf until they are paid to us. For flight inclusive bookings, all monies paid to any authorised travel agent of ours for your holiday with us will be held on behalf of and for the benefit of the Trustees of the Air Travel Trust subject to the travel agent's obligation to pay such monies to us in accordance with our trading terms unless we fail. In the unlikely event of our financial failure, all monies then held by the travel agent or subsequently paid by you to the travel agent will be held by the agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation on the agent to pay such monies to us. Please note that on very rare occasions, errors may occur when inputting prices onto our website and systems. We regret that any contract entered into on the basis of a pricing error will be invalid. In the unlikely event that this situation arises, you will be given the option to pay the correct price or cancel with a full refund.

5. Travel documents and visas

A Passport with a minimum of six months validity from the intended date of travel, and contains a minimum of two blank pages, is required for travel for the majority of countries in our programme. As visa requirements are constantly changing, you must regularly check the Foreign & Commonwealth Office (FCO) website for the most up to date entry requirements. Visa fees, where required, are included for UK British Citizen passport holders and will be specified whether included on your confirmation invoice. If you hold any other British passport (British Subject, British National Overseas) or you are a non-UK passport holder or you reside outside of the UK, you will be required to obtain your own visas at your own expense. It is your responsibility to ensure the visa issued to you is correct. Whilst we include the cost of the standard visa application service in your tour price (for UK British Citizen passport holders), we will pass on any additional charges incurred for non-standard visa processing, or where visa charges are increased following publication of the brochure. Should your visa application be refused for any reason and you wish to cancel your booking the cancellation charges under clause 8 will apply. An express visa process is available for an additional cost depending on the country of visit. We make no promises that your Visa application will be successful and we cannot accept bookings conditional on the issuing of a visa, or payment of the balance of the holiday cost (see clause 4) to be deferred until visas have been issued. Responsibility for documentation accuracy, passport validity and dispatch of documents rests with you. Wendy Wu Tours accepts no responsibility in this regard. We accept no responsibility for passports lost in the post. It is the responsibility of each passenger to ensure that you carry all necessary passport, visa and other travel documentation as required by the country you are visiting, and that all documents are in date and valid. We do not accept responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements for any part of your holiday. Failure to have any necessary travel or other documents results in fines, surcharges or other financial penalty being imposed on us, you will be responsible for reimbursing us in full. For the most up to date information on visa requirements for all destinations that we feature, please visit our website <https://www.wendywutours.co.uk/help-and-advice/passports-and-visas/>.

6. Travel Insurance, Health and Safety

It is a condition of booking with us that you take out suitable travel insurance covering at least circumstances leading to the cancellation of your booking and providing sufficient medical cover for illness or injury and repatriation while overseas, including COVID-19 cover. You must provide us with the name of your insurers and their 24 hour emergency contact number when you book or as soon as possible thereafter. Wendy Wu Tours will not be liable for any costs incurred by you due to your failure to take out suitable travel insurance from the date of booking. You will indemnify Wendy Wu Tours in respect of any assistance or payment made by us in these circumstances. Details of any compulsory health requirements applicable to British citizens for your holiday are available from the websites listed below. It is your responsibility to ensure you are aware of all recommended vaccinations and health precautions, including COVID-19 protection, in good time before departure. Details are available from your GP surgery and from the National Travel Health Network and Centre www.nathnac.org. Information on health can be found at www.nhs.uk and www.fitfortravel.nhs.uk. Health requirements and recommendations may change and you must check the up to date position in good time before departure. The Foreign and Commonwealth Office publishes regularly updated travel information on its website www.gov.uk/foreign-travel-advice which you are recommended to consult before booking and in good time before departure.

7. If you wish to change your booking

If, after our confirmation invoice has been issued, you wish to change your travel arrangements in any way, we will endeavour to make these changes, but it may not always be possible. Any request for changes to be made must be from the lead name on the booking or your Travel Agent. You will be asked to pay an administration charge as set out below per person and any further cost we incur together with any costs or charges incurred or imposed by any of our suppliers in making this alteration. Examples include:

- Minor amendments to the tour booked OR Minor amendments made within 30 days of departure OR Transferring between tours or changing departure date – £50
- Transferring between tours or changing departure date within 75 days of departure is not permitted and cancellation fees will apply
- Reissue of airline tickets, where possible – £50 plus any non-refundable costs of the cancelled ticket and any additional costs of the new ticket

BOOKING CONDITIONS

You can transfer your booking to another person, who satisfies all the conditions that apply to your booking, by giving us notice in writing as soon as possible and no later than 7 days before departure. Both you and the new traveller are responsible for paying all costs we incur in making the transfer.

Once a booking is confirmed no changes are permitted otherwise than in accordance with these terms and conditions.

It is important to note that some arrangements such as certain types of air tickets cannot be changed after a booking has been made as they are sold as part of your fixed package. You will be advised of any such non refundable charges prior to confirming your booking. Any change will be treated as a cancellation in which case cancellation charges will apply. Note that only one change per booking is permitted. Any requests for changes to your booking must be emailed to operations@wendywutours.co.uk.

8. If you wish to cancel your booking

Because we start to incur costs in relation to your arrangements from the time we confirm your booking, if you cancel we have to make a charge and the nearer to your departure date you cancel, the higher the charge will be. If you wish to cancel a confirmed booking you must do so by writing to our head office. Cancellation takes effect from the day we receive your letter. Cancellation charges are shown in the table below and will be payable immediately on cancellation. Where the cancellation charge is shown as a percentage, this is calculated on the basis of the total cost payable by the person(s) cancelling excluding insurance premiums and amendment charges. Insurance premiums and amendment charges are not refundable in the event of cancellation:

75 or more days	Retention of deposit
74 – 42 days	30% including deposit
41 – 28 days	60% including deposit
27 – 15 days	90% including deposit
14 days or less	100% including deposit

Depending on the reason for cancellation, you may be able to reclaim these cancellation charges (less any applicable excess) under the terms of your insurance policy. Claims must be made directly to the insurance company concerned and we have no liability in these circumstances.

9. If we change or cancel your holiday

Occasionally, we have to make changes to and correct errors in brochure and other details both before and after bookings have been confirmed and cancel confirmed bookings. Whilst we always endeavour to avoid changes and cancellations, we must reserve the right to do so. The right is also reserved to any change in airline, aircraft types and vessels scheduled for any specific departure.

If we change your holiday

Even after we have confirmed your booking we may have to make alterations to confirmed arrangements. Most such alterations will be minor and of little effect on your overall arrangements and while we will do our best to notify you of any such minor change before your departure, we will have no other liability to you. Occasionally we may have to make a significant change to your confirmed arrangements. Significant changes include but are not limited to the following (which are illustrative):

- Change of UK departure airport. (A change from one London airport to another is not considered a major change. London airports are Heathrow, Gatwick, Stansted, Luton and London City)
- Change of your time of departure or return by more than 12 hours
- Change of resort
- Change of holiday accommodation to accommodation of a lower official rating.

If we have to make a significant change, we will notify you as quickly as possible and offer you the following options:

(a) (for significant changes) accepting the changed arrangements or (b) purchasing an alternative holiday from us, of a similar standard to that originally booked if available. We will offer you at least one alternative holiday of equivalent or higher standard for which you will not be asked to pay any more than the price of the original holiday. If the holiday is cheaper than the original one, we will refund the price difference. If you do not wish to accept the holiday we specifically offer you, you may choose any of our other available holidays. You must pay the applicable price of any such holiday. This will mean you paying more if it is more expensive or receiving a refund if it is cheaper or (c) cancelling or accepting the cancellation in which case you will receive a full refund of all monies you have paid to us.

In addition, if you choose (a) or (b) above, and the change is not due to 'unavoidable and extraordinary circumstances' (see below),

you will receive as compensation a credit towards the cost of your arrangements, or any alternative selected, of the amount shown in Scale A below. If you choose (c) we will pay you compensation of the amount shown in Scale B below. In all cases we will have no liability for any other or greater compensation, or for expenses or losses incurred as a result of any change.

Period before departure date notification given by us	Compensation per fare paying passenger (excluding children)
0 – 7 days	£50
8 – 14 days	£40
15 – 28 days	£30
29 – 42 days	£20
43 – 75 days	£10

If we cancel your holiday

If we have to cancel your booking we will not cancel less than 60 days before your departure date, except for unavoidable and extraordinary circumstances, or failure by you to pay the final balance, or because the minimum number required for the package to go ahead hasn't been reached. Unavoidable and extraordinary circumstances means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken. The minimum number required will be provided to you with the holiday description, along with the time limit for us to tell you if the package has to be cancelled. If your holiday is cancelled you can either have a refund of all monies paid or accept an alternative holiday of comparable standard from us if we offer one (we will refund any price difference if the alternative is of a lower value).

No compensation will be payable and the above options for either a change or cancellation will not be available if we cancel as a result of your failure to comply with any requirement of these booking conditions entitling us to cancel (such as paying on time) or where a change is a minor one.

Please note, in the event of a cancellation, airline schedule change or change of departure airport, we are not liable to cover the cost of flights, trains or any form of transportation or any other expenses incurred by these changes.

10. Our liability to you

(1) We will take reasonable care to ensure that the holiday arrangements we have agreed to make, perform or provide as part of our contract with you are made, performed or provided with reasonable skill and care. This means that, subject to these booking conditions, we may accept responsibility if, for example, you suffer death or personal injury or your contracted holiday arrangements are not provided as promised or prove deficient as a result solely of the failure of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing, as applicable, your contracted holiday arrangements. Please note, it is your responsibility to show that reasonable skill and care has not been used and you have suffered loss as a result if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers).

(2) We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following:

- the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party or
- the act(s) and/or omission(s) of a third party not connected with the provision of your holiday and which were unforeseeable or unavoidable or
- 'Unavoidable and Extraordinary Circumstances' as defined in clause 9 above.

(3) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which your hotel or any other supplier agrees to provide for you where the services or facilities are not advertised by us and we have not agreed to arrange them as part of our contract including any excursion you purchase in resort. Please also see clause 11 "Excursions". In addition, regardless of any wording used by us on our website, in any advertising material or elsewhere, we only promise to use reasonable skill and care in performing our contractual obligation as set out above and we do not have any greater or different liability to you.

(4) The promises we make to you about the services we have agreed to provide or arrange as part of our contract - and the laws, regulations and relevant standards of the country in which your claim or complaint

occurred - will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as having been properly provided. This will be the case even if the services did not comply with the laws and regulations of the UK which would have applied had those services been provided in the UK. The exception to this is where the claim or complaint concerns the absence of a safety feature which might lead a reasonable holiday maker to refuse to take the holiday in question. Please note, however, our obligation is to exercise reasonable skill and care as referred to in clause 10 (1). We do not make any representation or commitment that all services will comply with applicable local laws and regulations and failure to comply does not automatically mean we have not exercised reasonable skill and care.

(5) As set out in these booking conditions, we limit the maximum amount we may have to pay you for any claims you may make against us. Where we are found liable for loss of and/or damage to any luggage or personal possessions (including money), the maximum amount we will have to pay you is £1,500 per person affected unless a different limitation applies to your claim under this clause or clause 10(6) below. You must ensure you have appropriate travel insurance to protect your personal belongings. For all other claims which do not involve death or personal injury, if we are found liable to you on any basis the maximum amount we will have to pay you is three times the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 10(6) below. This maximum amount will only be payable where everything has gone wrong and you have not received any benefit at all from your holiday.

(6) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/ or off the transport concerned) provided by any air, sea, rail or road carrier to which any international convention or regulation applies, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier concerned would have to pay under the international convention or regulation which applies to the travel arrangements in question (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, the Athens Convention for international travel by sea and COTIF, the Convention on International Travel by Rail). Where a carrier would not be obliged to make any payment to you under the applicable international convention or regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the carrier for the claim in question. Copies of the applicable international conventions and regulations are available from us on request.

(7) Please note, we cannot accept any liability for any damage, loss, expense or other sum(s) of any description (1) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you or (2) which did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers. Additionally we cannot accept liability for any business losses including self employed loss of earnings.

11. Excursions

We may provide you with information (before departure and/or when you are on holiday) about activities and excursions which are available in the area you are visiting. We have no involvement in any such activities or excursions which are neither run, supervised nor controlled in any way by us. They are provided by local operators or other third parties who are entirely independent of us. They do not form any part of your contract with us even where we suggest particular operators/other third parties and/or assist you in booking such activities or excursions in any way. We cannot accept any liability on any basis in relation to such activities or excursions and the

acceptance of liability contained in clause 10(1) of our booking conditions will not apply to them. We do not however exclude liability for the negligence of ourselves or our employees resulting in your death or personal injury. We cannot guarantee accuracy at all times of information given in relation to such activities or excursions or about the area you are visiting generally or that any particular excursion or activity which does not form part of our contract will take place as these services are not under our control. If you feel that any of the activities or excursions referred to in our brochure, on our website and in our other advertising material which are not part of our contract are vital to the enjoyment of your holiday, write to us immediately and we will tell you the latest known situation. If we become aware of any material alterations to area information and/or such outside activities or excursions which can reasonably be expected to affect your decision to book a holiday with us, we will pass on this information at the time of booking.

12. Complaint procedure

If you have a problem during your holiday concerning any service provided as part of the arrangements we have confirmed, you must inform our National Escort or Local Guide (or, if none available, with our local agent or hotel manager) immediately to enable them to try to resolve the matter. Any notification must be put in writing and given to our representative / agent and the supplier as soon as possible. Our emergency number is manned 24 hours a day, seven days a week and is 01888 288 288. Until we know about a complaint or problem, we cannot begin to resolve it. If you remain dissatisfied, however, you must write to us within 28 days of your return to the UK giving your booking reference and full details of your complaint. Please address all correspondence to customer@wendywutours.co.uk. Only the lead name should write to us. If you fail to follow this simple complaints procedure, your right to claim any compensation you may otherwise have been entitled to may be affected or even lost as a result.

13. Arbitration

As ABTA members, we are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. Disputes arising out of, or in connection with your booking which cannot be amicably settled may be referred to arbitration if you so wish under a special scheme arranged by ABTA Ltd and administered independently. The scheme provides for a simple and inexpensive method of arbitration and is approved by the Chartered Trading Standard's Institute. Further information on the Code of Conduct and ABTA's assistance in resolving disputes can be found at www.abta.com. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of notifying us of your complaint; it will not determine how your complaint should be resolved.

14. Conditions of Suppliers

Many of the services which make up your holiday are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable international conventions (see clause 10(4) and 10(6)). Copies of the relevant parts of these terms and conditions and of the international conventions are available on request from ourselves or the supplier concerned.

15. Behaviour

When you book a Holiday with Wendy Wu Tours Limited you accept responsibility for the proper conduct for yourself and your party whilst on Holiday. If we or any other person in authority is of the reasonable opinion that you or any member of your party is behaving in such a way as to cause or be likely to cause danger or upset to any other person or damage to property, we will be entitled to terminate the holiday of the person(s) concerned. The person(s) concerned will be required to leave the accommodation or other service and we will have no further responsibility to them including any return travel arrangements. No refunds will be made and we will not pay any expenses or costs incurred as a result of the termination. You will be responsible for making full payment for any damage or loss caused by you or any member of your party during your time away. Payment must be paid directly at the time to the service supplier concerned. If the actual cost of the loss or damage exceeds the amount paid where estimated, you must pay the difference once known. If the actual cost is less than the amount paid, the difference will be refunded. You will also be responsible for meeting any claims subsequently made against us and all costs incurred by us (including our own and the other party's full legal costs) as a result of your actions.

16. Special Requests

If you have any special requests, including dietary requirements, you must inform us prior to booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier, we regret we

cannot guarantee any request will be met. Failure to meet any special request will not be a breach of contract on our part. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability. Unless you receive written confirmation from the supplier that a special request will be complied with, you must assume that it will not be. The responsibility for providing the special request lies solely with the supplier and not with Wendy Wu Tours. We regret we cannot accept any conditional bookings, i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as "standard" bookings subject to the above provisions on special requests.

17.Fitness, Medical Conditions & Disabilities

Please note that Asia is a vast area with varying terrain (including steps, steep hills and uneven walkways) which can be difficult to negotiate. An indicated 'physical rating' is outlined clearly in this brochure and in the tour specific Tour Dossiers. It is your sole responsibility to ensure that you are sufficiently fit and well to negotiate these areas, without any adverse effect on the overall group or tour operation. You should check that your proposed areas of travel are suitable dependant on your own health, including any medical condition and/or disability that you may have. If you or any member of your party has any medical condition or disability which may affect your holiday or has any special requirements as a result of any medical condition or disability (including any which affect the booking process), please tell us before you confirm your booking so that we can assist you in considering the suitability of the arrangements and/ or making the booking. Dietary allergy requests must be made at time of booking and will be passed on to the relevant supplier, but unfortunately we cannot guarantee these requests can be met and cannot be held responsible for any illness or death caused by food consumed as part of your tour package with us. In any event, you must give us full details in writing at the time of booking and whenever any change in the condition or disability occurs. You must also promptly advise us if any medical condition or disability which may affect your holiday develops after your booking has been confirmed. Should this condition not be met, Wendy Wu Tours reserves the right to terminate the holiday of the person(s) involved, as described in section 9.

18. Flights

In accordance with EU Directive (EC) No 2111/2005 Article 9, we are required to bring to your attention the existence of a "Community list" which contains details of air carriers who are subject to an operating ban within the EU. The Community list is available for inspection at http://ec.europa.eu/transport/air-ban/list_en.htm. In accordance with EU Regulations we are required to advise you of the actual carrier(s) (or, if the actual carrier(s) is not known, the likely carrier(s) that will operate your flight(s) at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) as soon as we become aware of this. Any change to the operating carrier(s) after your booking has been confirmed will be notified to you as soon as possible. If the carrier with whom you have a confirmed reservation becomes subject to an operating ban as above as a result of which we/ the carrier are unable to offer you a suitable alternative the provisions of clause 9 "If we change or cancel your holiday" will apply. We are not always in a position at the time of booking to confirm the flight timings which will be used in connection with your flight. The flight timings shown in our brochure, on our website and/or detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. Flight timings are outside our control. They are set by airlines and are subject to various factors including air traffic control restrictions, weather conditions, potential technical problems and the ability of passengers to check in on time. Specific instructions relating to departure and travel arrangements will be sent with your air or other travel tickets approximately 2 weeks before departure. You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after tickets have been despatched - we will contact you as soon as possible if this occurs. Any change in the identity of the carrier, flight timings, and/or aircraft type (if advised) will not entitle you to cancel or change to other arrangements without paying our normal charges except where specified in these conditions.

19. Delay and Denied Boarding Regulations

In the event of any flight delay or cancellation at your UK or overseas point of departure, the airline is responsible for providing such assistance as is legally required by the Denied Boarding Regulations (see below). The ferry, tunnel or rail operator is similarly responsible in relation to any delayed or cancelled sea crossing or international

BOOKING CONDITIONS

rail departure. Except where otherwise stated in our brochure or on our website, we cannot provide any assistance in such circumstances other than information and advice to the extent we are in a position to do so. Any airline concerned may however provide refreshments etc. We cannot accept liability for any delay which is due to any of the reasons set out in clause 10(2) of these Booking Conditions (which includes the behaviour of any passenger(s) on the flight who, for example, fails to check in or board on time). In addition, we will not be liable for any delay unless it has a significant effect on your holiday arrangements. If your flight is cancelled or delayed, your flight ticket is downgraded or boarding is denied by your airline, depending on the circumstances, the airline may be required to pay you compensation, and/ or refreshments under EC Regulation No 261/2004 - the Denied Boarding Regulations 2004. Where applicable, you must pursue the airline for the compensation or other payment due to you. All sums you receive or are entitled to receive from the airline concerned by virtue of these Regulations represent the full amount of your entitlement to compensation or any other payment arising from such cancellation, delay, downgrading or denied boarding. This includes any disappointment, distress, inconvenience or effect on any other arrangements. The fact a delay may entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We have no liability to make any payment to you in relation to the Denied Boarding Regulations or in respect of any flight cancellation or delay, downgrading of any flight ticket or denial of any boarding as the full amount of your entitlement to any compensation or other payment (as dealt with above) is covered by the airline's obligations under the Denied Boarding Regulations. If, for any reason, we make any payment to you or a third party which the airline is responsible for in accordance with the Denied Boarding Regulations, you must, when requested, assign to us the rights you have or had to claim the payment in question from the airline. If your airline does not comply with these rules you may complain to the Civil Aviation Authority on 0333 022 1500 or by completing the relevant online form at www.caa.co.uk.

20. Data privacy and protection

In order to process your booking and meet your requirements, we need to collect personal data from you and pass your personal details on to the relevant suppliers of your travel arrangements. Depending on what's required, the personal data we collect may include names and contact details, credit/debit card or other payment information and special requirements such as those relating to any disability or medical condition which may affect holiday arrangements and any dietary restrictions which may disclose your religious beliefs ("sensitive personal data"). The person who makes the booking is responsible for ensuring that other members of your party are aware of our booking conditions and this privacy policy and that they consent to your acting on their behalf in your dealings with us.

In making your booking, you consent to personal data being passed on to the relevant suppliers and other third parties. We take appropriate technical and organisational measures which are intended to prevent unauthorised or unlawful processing of personal data and accidental loss or destruction of, or damage to, personal data.

By making a booking with us, you agree to allow your insurers, their agents and medical staff to disclose relevant information to us in circumstances where we may need to act in your interests or in the interests of everyone in any group with whom you are travelling.

In accordance with current legislation and GDPR regulations our privacy policy is available at <https://www.wendywutours.co.uk/help-and-advice/privacy-policy/>. We would also like to hold your information (including any email address), where collected by us, for our own future marketing purposes (for example, to inform you of promotional/ competition offers or to send you our brochure). Wendy Wu Tours Ltd. may wish to contact you by post, e-mail and/or telephone with news, information and offers on its holidays we may have available and for market research purposes. If you prefer not to be contacted for the purposes set out above then please contact the Data Protection Officer at the above web address. You can opt out of all communications at any time.

You are generally entitled to ask us what details of yours are being held or processed, for what purpose and to whom they may be or have been disclosed. Please identify any such enquiry as a Subject Access Request and direct your enquiry to a member of our Customer Services team, who will respond to you within one month. In certain circumstances we are entitled to refuse your request. If you believe that any of your personal data which we are processing is incorrect, please contact us immediately so it may be updated.

TOP REASONS TO CHOOSE WENDY WU TOURS

- Comprehensive safety management on all holidays
- Outstanding guides
- Unrivalled knowledge and expertise
- Specialist advice from our experienced consultants
- Extensive range of group, private and tailor-made holidays
- Fully inclusive prices with no hidden extras
- Depart from many regional UK airports
- Visa service included
- 5-star TripAdvisor rating and Feefo Gold Award every year
- Safe and secure with ABTA, ATOL & IATA
- Winner of industry's 'Best Long Haul Specialist Tour Operator' 10 years in a row

WE OFFER TOURS AND TAILORMADE TRAVEL THROUGHOUT ASIA & LATIN AMERICA

- Antarctica • Argentina • Armenia • Azerbaijan • Bhutan • Bolivia • Borneo • Brazil • Cambodia • Chile • China • Colombia • Costa Rica • Ecuador & Galapagos • Egypt • Georgia • Hong Kong • India • Indonesia • Israel • Japan • Jordan • Kazakhstan • Kyrgyzstan • Laos • Mongolia • Myanmar • Nepal • Oman • Peru • Philippines • South Korea • Sri Lanka • Taiwan • Tajikistan • Tibet • Thailand • Turkmenistan • Uzbekistan • Vietnam

To book call **0808 239 7249** or see your preferred travel agent.

To see our full range of holidays visit wendywutours.co.uk



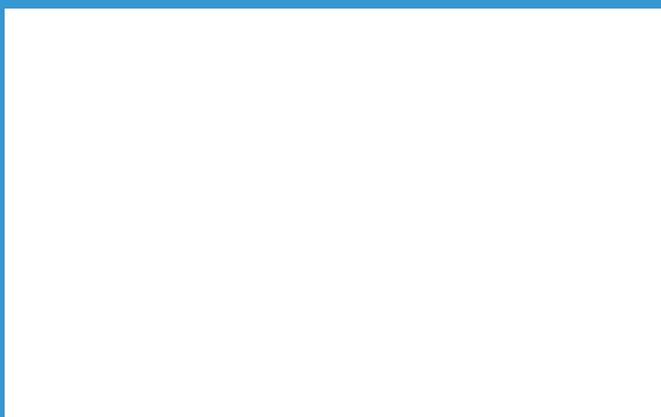
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Opening Hours:
Mon-Fri 9:00am – 5:30pm
Sat 9:00am – 5:00pm
Sun 10:00am – 4:00pm

